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INSTITUTE OF BANKING PERSONNEL SELECTION
(An autonomous body set up by Reserve Bank of India, Central Financial Institutions and Public Sector Banks)
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NOTIFICATION

CRP CSA -XVI
COMMON RECRUITMENT PROCESS (CRP) FOR
RECRUITMENT OF CUSTOMER SERVICE ASSOCIATES (CSA)
IN PARTICIPATING PUBLIC SECTOR BANKS (Vacancies of 2027-28)
Official Website: www.ibps.in
In case of queries / complaints please log in to https://cgrs.ibps.in

The Online Examination (Preliminary and Main) for the upcoming Common Recruitment Process (CRP CSA XVI) for Recruitment and Selection of Personnel for Customer Service Associate (CSA) Post in the Participating Public Sector Banks will be conducted by the Institute of Banking Personnel Selection (IBPS) as per the tentative schedule provided below.

IMPORTANT DATES

Activity	Tentative Schedule
Online Registration by Candidates	**01.8.2026 to 21.08.2026**
Payment of Application Fees/Intimation Charges (Online)	**01.8.2026 to 21.08.2026**
Edit Window for Candidates to Modify/ Correct Application Form (including online payment for Edit)	**For 2 days after closure of Registration (will be notified on Official IBPS website)**
Conduct of Pre-Examination Training (PET)	**September, 2026**
Download of call letters for Online examination – Preliminary	September, 2026
Online Examination – Preliminary	October, 2026
Result of Online examination – Preliminary	November, 2026
Download of Call letter for Online examination – Main	November, 2026
Online Examination – Main	December, 2026
Provisional Allotment	**March, 2027**

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Click here to apply for CRP CSA XVI

INTRODUCTION

Applications are invited from eligible and interested candidates aspiring to join as a Customer Service Associate (CSA) in any of the Participating Public Sector Banks listed at (**A**) for the Common Recruitment Process (CRP CSA -XVI) for vacancies of 2027-28. The candidates are required to register for the Common Recruitment Process (CRP). The examination will be two tier i.e. the online examination will be held in two phases, Online Preliminary and Online Main. Candidates who qualify in Online Preliminary Examination and shortlisted will have to appear for Online Main Examination. Depending on the actual vacancies to be filled in during the financial year 2027-28 based on the business needs of the Participating Banks and as reported to IBPS, candidates shortlisted will be provisionally allotted to one of the Participating Banks based on merit-cum-preference keeping in view the spirit of Govt. Guidelines on reservation policy, administrative exigencies, etc.

The validity of CRP CSA-XVI will automatically expire on the day which is one year after the date of Provisional Allotment or until a fresh provisional allotment is made, whichever is earlier, with or without any notice.

Indicative State wise and Category wise vacancies of each of the Participating Banks are given vide **Annexure-I.** Recruitment in Participating Banks is a dynamic process which depends upon restriction imposed, business volume, business growth, health of the banks, branch expansion, internal and external factors, structural changes etc. Vacancies mentioned here are indicative and anticipated as communicated by the Participating Banks. However, Provisional allotment will be made based on the actual vacancies reported by the Participating Banks.

This system of Common Recruitment Process- Online Preliminary & Online Main Examination and provisional allotment for recruitment of Customer Service Associates (Clerical cadre posts) in Participating Banks has the approval of the appropriate authorities.

IBPS, an autonomous body, has received a mandate from the banks mentioned at (A) below, to conduct the recruitment process as mentioned above, once in a year. IBPS will make arrangements for conducting Online Preliminary Examination, declare result of Online Preliminary Examination and inform the shortlisted candidates about the Online Main Examination.

Prospective candidates will have to apply online on official IBPS website www.ibps.in after carefully reading the notification regarding the process of examinations and provisional allotment, eligibility criteria, online registration processes, payment of prescribed application fee/ intimation charges, pattern of examination, issuance of call letters etc. and ensure that they fulfil the stipulated criteria and follow the prescribed processes.

Candidates are advised to regularly visit the official IBPS website www.ibps.in for details and updates.

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A. PARTICIPATING BANKS

Bank of Baroda	**Canara Bank**	**Indian Overseas Bank**	**UCO Bank**
Bank of India	**Central Bank of India**	**Punjab National Bank**	**Union Bank of India**
Bank of Maharashtra	**Indian Bank**	**Punjab & Sind Bank**	

COMPENSATION	
POST	**SCALE OF PAY**
Customer Service Associate (CSA)	**Basic**: ₹ 24050-1340/3-28070-1650/3-33020-2000/4-41020-2340/7-57400-4400/1-61800-2680/1-64480 The CSA will be eligible for allowances & perquisites as per rules of the Participating Bank in force from time to time.

Since recruitment in clerical cadre in Public Sector Banks is done on State/UT-wise basis, candidates can apply for vacancies in any one State/ UT only. Consequently, a candidate would be required to appear for Online Examination in any one of the centres in that particular State/UT. However, depending upon the response, administrative feasibility etc. candidates may be allotted to a centre of examination outside the chosen State/UT for which vacancies he/she is applying. **Please note this reallocation is only for the conduct of examination and the candidate will be considered for vacancies in the State/UT applied for, as aforesaid.**

B. ELIGIBILITY CRITERIA

Candidates, intending to apply for CRP CSA-XVI are advised to read the detailed notification carefully and ensure that they fulfil the minimum eligibility criteria specified by IBPS in the notification on the stipulated dates before registering online. Candidates may please note that the eligibility criteria specified is the basic criteria for appointment to the aforesaid posts in the Participating Banks. However merely applying for, qualifying in the CRP and getting provisionally allotted in one of the Participating Banks does not imply that a candidate will necessarily be eligible for employment in any of the Participating Banks. It is expressly clarified that the ultimate authority for recruitment is the Participating Bank itself. The Participating Bank concerned may, in its sole discretion, reject the candidature of anyone provisionally allotted to it through the CRP.

Please note that the eligibility criteria specified herein is the basic criteria for applying for the post. Candidates must necessarily produce the relevant documents in original and a photocopy in support of their identity and eligibility -pertaining to category, nationality, age, educational qualifications etc. as indicated in the online application form at the time of joining and any subsequent stage of the recruitment process as required by IBPS/ Participating Banks. Please note that no change of category and other eligibility criteria will be permitted after registration of the online application and expiry of 'Edit Window' for candidates to Modify/ Correct Application Form. Candidates are advised to take note of the fields which cannot be edited during 'Edit Window'. Hence, Candidates are advised to fill in the online application form with utmost care. The result will be processed considering the category and other details which have been indicated in the final/Modified/Corrected online application, subject to guidelines of the Government of India in this regard. Merely applying for CRP/ appearing for and being shortlisted in the online examination (Preliminary and Main) and/or in subsequent processes does not imply that a candidate will necessarily be offered employment in any of the Participating Banks. No request for considering the candidature under any category other than the one in which one has applied will be entertained.

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I. Nationality / Citizenship:

A candidate must be either -

(i) a Citizen of India or

(ii) a subject of Nepal or

(iii) a subject of Bhutan or

(iv) a Tibetan Refugee who came over to India before 1st January 1962 with the intention of permanently settling in India or

(v) a person of Indian origin who has migrated from Pakistan, Burma, Sri Lanka, East African countries of Kenya, Uganda, the United Republic of Tanzania (formerly Tanganyika and Zanzibar), Zambia, Malawi, Zaire, Ethiopia and Vietnam with the intention of permanently settling in India,

provided that a candidate belonging to categories (ii), (iii), (iv) & (v) above shall be a person in whose favour a certificate of eligibility has been issued by the Government of India.

II. Age (As on 01.08.2026):

Minimum: 20 years Maximum: 28 years

i.e. A candidate must have been born not earlier than 02.08.1998 and not later than 01.08.2006 (both dates inclusive)

Relaxation of Upper age limit

Sr. No.	Category	Age Relaxation
1	Scheduled Caste/Scheduled Tribe	5 years
2	Other Backward Classes (Non-Creamy Layer)	3 years
3	Persons With Benchmark Disabilities as defined under "The Rights of Persons with Disabilities Act, 2016"	10 years
4	Ex-Servicemen (ESM) / Disabled Ex-Servicemen (DESM)	actual period of service rendered in the defence forces + 3 years (8 years for Disabled Ex-Servicemen belonging to SC/ST) subject to a maximum age limit of 50 years
5	Widows, divorced women and women legally separated from their husbands who have not remarried	Age concession upto the age of 35 years for General/EWS, 38 years for OBC and 40 years for SC/ST candidates

NOTE:

(i) The relaxation in upper age limit to SC/ST/OBC (Non-Creamy Layer) candidates is allowed on cumulative basis with only one of the remaining categories for which age relaxation is permitted as mentioned above in Point No. II (3) to II (5).

(ii) The maximum age limit specified is applicable to General Category candidates and Economically Weaker Section (EWS) Category Candidates.

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(iii) Candidates seeking age relaxation will be required to submit necessary certificate(s) in original along with photocopies at the time of joining/ document verification and at any subsequent stage of the recruitment process as required by IBPS/ Participating Bank(s).

(iv) Candidates must produce Caste / Category Certificate issued by competent authority in the prescribed format as stipulated by Government of India in case of SC / ST / OBC (NCL) / PwBD category.

The formats of the certificates are annexed with the Notification. However, the same are subject to amendment from time to time as per Government Guidelines.

(v) In case of candidates belonging to OBC category, certificate should specifically contain a clause that the candidate does not belong to creamy layer section excluded from the benefits of reservation for Other Backward Classes in Civil post & services under Government of India. Candidates belonging to OBC category but coming under creamy layer are not entitled to OBC reservation. They should indicate their category as General in the online application form. The candidate should possess a valid OBC certificate with a Non-creamy layer clause as per the Government of India guidelines, from time to time. OBC category candidates should submit the OBC certificate on the format prescribed by Govt. of India containing the 'non-creamy layer' clause, issued on or after 01.04.2026 till the date of document verification, in case provisionally allotted. The candidate should be in possession of requisite OBC (NCL) certificate in the prescribed format in support of his / her claim for availing reservation on / or before the date of document verification.

For Economically Weaker Section (EWS) Category Candidates, the certificate should be valid for the year 2026-2027 for the financial year 2025-26.

(vi)The following rules applicable to Ex-Servicemen re-employed under the Central Government would apply to Ex-Servicemen candidates appearing for the examination:

a. Ex-Servicemen candidates who have already secured employment under the Central Government in Group 'C' & 'D' will be permitted the benefit of age relaxation as prescribed for Ex-Servicemen for securing another employment in a higher grade or cadre in Group 'C'/ 'D' under the Central Government. However, such candidates will not be eligible for the benefit of reservation on second occasion for Ex-Servicemen in Central Government jobs.

b. An Ex-Servicemen who has once joined a Government job on civil side after availing of the benefits given to him/her as an Ex-Servicemen for his/her re-employment, his/her Ex-Servicemen status will be governed in terms of OM No. 36034/1/2014-Estt. (Res.) dated 14.08.2014 of Government of India, Ministry of Personnel, Public Grievances and Pensions, as amended from time to time.

c. Candidates who are still in the Armed Forces and desirous of applying under Ex-Servicemen category whose date of completion of specific period of engagement (SPE) is completed one year from the last date for receipt of online application i.e. on or before 20.08.2027 are eligible to apply.

d. If an ex-serviceman applies for various vacancies before joining any civil employment, he/she can avail the benefit of reservation as ex-serviceman for any subsequent employment. However, to avail this benefit, an ex-serviceman as soon as he/she joins any civil employment, should give self-declaration/ undertaking to the concerned employer about date-wise details of application for various vacancies for which he/she had applied for before joining the initial civil employment. Further, this benefit would be available only in respect of vacancies which are filled on direct recruitment and wherever reservation is applicable to the ex-serviceman.

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III. Reservation for Persons with Benchmark Disabilities

Under section 34 of "The Rights of Persons with Disabilities Act, 2016", persons with benchmark disabilities are eligible for Reservation. The post is identified suitable for the Persons with undernoted categories of disabilities as defined in the Schedule of RPwD Act 2016 and notified by the Department of Empowerment of Persons with Disabilities (Divyangjan) from time to time.

Type of disability	Suitable Category of Benchmark Disabilities	Functional Requirements
OC/Locomotor disability	OA, OL, BL, BA, Leprosy Cured Person, Cerebral Palsy, Dwarfism, Muscular Dystrophy, Acid Attack Victims, Spinal Deformity/Spinal Injury without any associated neurological/ limb dysfunction.	S- Sitting W- Walking MF- Manipulation by Fingers RW- Reading and Writing SE- Seeing H- Hearing C- Communication
VI	Blindness, Low Vision	
HI	Deaf, Hard of Hearing	
ID & Others	ASD (Mild), SLD, MI, Multiple Disabilities, Intellectual Disability	

A. Visual Impairment ("VI" Category):

Only those Visually Impaired (VI) persons who suffer from any one of the following conditions, after best correction, are eligible to apply.

a. Blindness:
i. Total absence of sight; OR
ii. Visual acuity less than 3/60 or less than 10/200 (Snellen) in the better eye with best possible correction; OR
iii. Limitation of the field of vision subtending an angle of less than 10 degree. OR

b. Low Vision:
i. Visual acuity not exceeding 6/18 or less than 20/60 upto 3/60 or upto 10/200 (Snellen) in the better eye with best possible corrections; OR
ii. Limitation of the field of vision subtending an angle of less than 40 degree up to 10 degree.

B. Hearing Impaired ("HI" Category):

a. Deaf: means person having 70 DB hearing loss in speech frequencies in both ears.
b. Hard of Hearing: means person having 60 DB to 70 DB hearing loss in speech frequencies in both ears.

C. Orthopedically Challenged/ Locomotor Disability ("OC" / "LD") Category:

A person's inability to execute distinctive activities associated with movement of self and objects resulting from affliction of musculoskeletal or nervous system or both, including Cerebral Palsy, Leprosy Cured, Dwarfism, Muscular Dystrophy and Acid Attack Victims,

Spinal Deformity (SD) and Spinal Injury (SI) without any associated neurological / limb dysfunction. Orthopedically challenged persons are covered under locomotor disability with following benchmark:

i. OA - **One arm affected (Right or Left)**
ii. BA **– Both arms affected**
iii. OL **- One leg affected (Right or Left)**
iv. BL – **Both Leg affected**

Persons with OA & BA category should have normal bilateral hand functions.

a. "Leprosy cured person" means a person who has been cured of leprosy but is suffering from:
i. Loss of sensation in hands or feet as well as loss of sensation and paresis in the eye and eye-lid but with no manifest deformity;
ii. Manifest deformity and paresis but having sufficient mobility in their hands and feet to enable them to engage in normal economic activity;
iii. extreme physical deformity as well as advanced age which prevents him/her from undertaking any gainful occupation, and the expression "leprosy cured" shall be construed accordingly;
b. "Cerebral palsy" means a Group of non-progressive neurological conditions affecting body movements and muscle coordination, caused by damage to one or more specific areas of the brain, usually occurring before, during or shortly after birth;
c. "Dwarfism" means a medical or genetic condition resulting in an adult height of 4 feet 10 inches (147 centimetres) or less;
d. "Muscular dystrophy" means a group of hereditary genetic muscle disease that weakens the muscles that move the human body and persons with multiple dystrophy have incorrect and missing information in their genes, which prevents them from making the proteins they need for healthy muscles. It is characterised by progressive skeletal muscle weakness, defects in muscle proteins, and the death of muscle cells and tissue;
e. "Acid attack victims" means a person **disfigured externally or internally, due to violent assault or self-infliction or accident, by throwing, administering, spilling of acid or similar corrosive substance.**

D. <u>Intellectual Disability ("ID" Category):</u>

Only those persons, who suffer from any one of the following types of disabilities, are eligible to apply under this category:

a. Autism Spectrum disorder (ASD) (Mild)" (ASD- M) means a neuro-developmental condition typically appearing in the first three years of life that significantly affects a person's ability to communicate, understand relationships and relate to others, and is frequently associated with unusual or stereotypical rituals or behaviour.
b. "Specific Learning Disability" (SLD) means a heterogeneous group of conditions wherein there is a deficit in processing language, spoken or written, that may manifest itself as a difficulty to comprehend, speak, read, write, spell, or to do mathematical calculations

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and includes such conditions as perceptual disabilities, dyslexia, dysgraphia, dyscalculia, dyspraxia and developmental aphasia.
c. "Mental Illness" (MI) means a substantial disorder of thinking, mood, perception, orientation or memory that grossly impairs judgment, behaviour, capacity to recognise reality or ability to meet the ordinary demands of life, but does not include retardation which is a condition of arrested or incomplete development of mind of a person, specially characterised by sub normality of intelligence

E. **"Multiple Disabilities"**

means multiple disabilities amongst clause "A"; "B"; "C"; "D" above.

Note: Only those persons with benchmark disabilities would be eligible for reservation. "Benchmark disability" means a person with not less than 40% of a specified disability where specified disability has not been defined in measurable terms and includes the persons with disability, where disability has been defined in a measurable terms, as certified by the certifying authority.

A person who wants to avail benefit of reservation will have to submit a disability certificate issued by a Competent Authority as per Government of India guidelines. Such certificate will be subject to verification/ re-verification as may be decided by the competent authority, at any point during the process or thereafter.

The allocation of reserved vacancies for the persons with benchmark disabilities will be as prescribed in the "The Rights of Persons with Disabilities Act, 2016" and as per actual vacancies reported to IBPS by Participating Banks.

PwBD/PwSD candidates may be subjected to authentication of UDID cards and disability certificates through the UDID portal or the concerned State issuing authority. PwBD/PwSD candidates may also be subjected to a fresh round of medical assessment by a medical board set up the bank to verify the authenticity of certificate and to confirm the disability type and percentage of disability as produced by the candidate in his/her disability certificate and to examine suitability of the candidate in terms of functional requirement of the job. Strict action against fraudulent disability certificates/UDID cards as per Sections 89 and 91 of the RPwD Act, 2016.

(i) Guidelines for Persons with Benchmark Disabilities/Specified Disabilities using a Scribe

The scribe will be allowed to be used as per the guidelines issued vide Office Memorandum F. No. 16-110/2003-DDIII dated February 26, 2013 by Government of India, Ministry of Social Justice and Empowerment, Department of Disability Affairs, New Delhi and clarification issued by Government of India, Ministry of Finance, Department of Financial Services vide letter F. No. 3/2/2013-Welfare dated 26.04.2013 and Office Memorandum F. No. 29-6/2019-DD-III dated 10.08.2022 issued by Government of India, Ministry of Social Justice and Empowerment, Department of Empowerment of Persons with Disabilities (Divyangjan). In all such cases where the scribe facility is used, the following rules will apply:

- The candidate will have to arrange his / her own scribe at his/her own cost.

- For candidates availing scribe in accordance with OM - F. No. 29-6/2019-DD-III dated 10.08.2022, shall be allowed scribe facility subject to production of a certificate at the time of online examination to the effect that person concerned has limitation to write and that scribe is essential to write examination on his/her behalf from competent medical authority of a Government healthcare institution as per proforma attached as **Appendix I.** Such candidates shall also, upload their certificate while filling the application form. Also, the qualification of the scribe should be one step below the qualification of the candidate taking examination. Letter of undertaking as per **Appendix II** should be submitted by such candidates at the time of examination.
- The scribe may be from any academic stream.
- Both the candidate as well as scribe will have to give a suitable undertaking confirming that the scribe fulfils all the stipulated eligibility criteria for a scribe mentioned above. Further in case it later transpires that he/she did not fulfil any laid down eligibility criteria or suppressed material facts the candidature of the applicant will stand cancelled, irrespective of the result of the CRP.
- Deliberate Wrong information about the candidate/ scribe in declaration form submitted at the time of online application or at the time of examination or at any stage would render the candidate and scribe being debarred either permanently or for specified periods of time for CRP examinations.
- Those candidates who are eligible to use scribe facility shall be eligible for compensatory time of 20 minutes or otherwise advised for every hour of the examination.
- In view of the importance of the time element, the examination being of a competitive nature, the candidate must fully satisfy the Independent Medical Officer/ Medical Board of the Bank that there was necessity for use of a scribe as he/ she has physical limitation to write including that of speed by the disabilities as mentioned in guidelines regarding Persons with Benchmark/Specified Disability using the services of a scribe.
- **Candidates eligible for and who wish to use the services of scribe in the examination should invariably carefully indicate the same in the online application form. Any subsequent request may not be favourably entertained.**
- **The scribe arranged by the candidate should <u>not</u> be a candidate himself/herself for the online examination under (CRP-CSA-XVI). If violation of the above is detected at any stage of the selection process, candidature for CRP of both the candidate and the scribe will be cancelled.**
- **A Scribe can act as Scribe only for one candidate for CRP – CSA-XVI process. If violation of the same is detected at any stage of the selection process, candidature of the candidates for CRP will be cancelled and the scribe shall be debarred from future CRP examinations. Please ensure that the scribe that you select should not have appeared as a scribe with a candidate who was debarred in CRP Examinations. The scribe also should not have appeared as a candidate who was debarred in CRP Examinations.**
- **Only candidates registered for compensatory time (at the time of online registration) will be allowed such concessions since compensatory time given to candidates shall be system based, it shall not be possible for the test conducting**

agency to allow such time if he / she is not registered for the same. Candidates not registered for compensatory time shall not be allowed such concessions.

- **During the exam, at any stage if it is found that scribe is independently answering the questions or prompting answers in any direct/ indirect manner, the exam session will be terminated and candidate's candidature will be cancelled. The candidature of such candidates using the services of a scribe will also be cancelled if it is reported after the examination by the test administrator personnel that the scribe independently answered the questions or prompted the answer in any direct/ indirect manner. In such cases, the Candidate and scribe may also be debarred either permanently or for specified periods from all CRP – examinations.**
- **Those candidates who have been debarred from appearing in CRP examinations for specified periods in terms of communication made to that effect by IBPS, may act accordingly.**
- **IBPS reserves the right to share the list of debarred candidates/scribes to other Recruiting agencies for their information.**
- **The candidates are advised to possess/acquire valid Aadhaar card for the CRP process. IBPS/ Participating Banks may also conduct Online Aadhaar verification of the candidate/ scribe at different stages of the selection process.**

(ii) Guidelines for Visually Impaired candidates

- Visually Impaired candidates (who suffer from not less than 40% of disability) may opt to view the contents of the test in magnified font and all such candidates will be eligible for compensatory time of 20 minutes for every hour or otherwise advised of examination.
- The facility of viewing the contents of the test in magnifying font will not be available to Visually Impaired candidates who use the services of a Scribe for the examination.

(iii) Guidelines for candidates with locomotor disability and cerebral palsy

A Compensatory time of twenty minutes per hour or otherwise advised shall be permitted for the candidates with locomotor disability and cerebral palsy where dominant (writing) extremity is affected to the extent of slowing the performance of function (minimum of 40% impairment).

(iv) Guidelines for Candidates with Intellectual Disability (ID)

A Compensatory time of twenty minutes per hour of examination, either availing the services of a scribe or not, shall be permitted to the candidates with more than 40% Intellectual Disability (autism, intellectual disability, specific learning disability and mental illness).

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(v) Guidelines for persons with specified disability having less than 40 % disability and having difficulty in writing.

A compensatory time of not less than twenty minutes per hour of the examination shall be allowed for persons who are eligible for getting scribe. In case the duration of the examination is less than an hour, then the duration of the compensatory time shall be allowed on pro-rata basis.

NOTE: (i) IBPS reserves the right to conduct re-exam if there is doubt about the genuineness/ validity of candidate's score/ performance.

(ii) GUIDELINES IN RESPECT OF PWBD CANDIDATES WITH TEMPORARY DISABILITY:

In terms of Office Memorandum No. 18-25/2024-Policy dated 17.12.2025 issued by Department of Empowerment of Persons with Disabilities (Divyangjan), Ministry of Social Justice and Empowerment, Govt of India, PwBD candidates possessing a disability certificate having the disability condition prescribed as "likely to improve" under temporary disability category, are not eligible for reservation. Whereas the PwBD candidates with disability Conditions i.e. "Progressive, non-progressive or not likely to improve" are treated eligible for reservation.

Candidates may take note of this and apply accordingly.

(iii) The Government guidelines for persons with Benchmark/Specified Disabilities are subject to change / clarifications, if any, from time to time.

IV. Definition of Ex-Servicemen (ESM)

(i) **Ex-Servicemen (ESM):** Only those candidates shall be treated as Ex-servicemen who fulfil the revised definition as laid down in Government of India, Ministry of Home Affairs, Department of Personnel & Administrative Reforms Notification No. 36034/5/85 Estt. (SCT) dated 27.10.1986, as amended from time to time.

(ii) **Disabled Ex-Servicemen (DESM):** Ex-serviceman who while serving in the Armed Forces of the Union was disabled in operations against the enemy or in disturbed areas.

(iii) **Dependents Of Servicemen Killed In Action**: Servicemen killed in the following operations would be deemed to have been killed in action attributable to military service (a) war (b) war like operations or Border skirmishes either with Pakistan on cease fire line or any other country (c) fighting against armed hostiles in a counter insurgency environment viz: Nagaland, Mizoram, etc. (d) serving with peace keeping mission abroad (e) laying or clearance of mines including enemy mines as also mine sweeping operation between one month before and three months after conclusion of an operation (f) frost bite during actual operations or during the period specified by the Government (g) dealing with agitating para-military forces personnel (h) IPKF Personnel killed during the operations in Sri Lanka.

For the purpose of availing the concession of reservation for Dependents of Servicemen killed in action or those who have been severely disabled, the member of the family would include his widow, son, daughter or his near relations who agree to support his family and an affidavit stating that the relaxation is availed by one dependent of Ex-Servicemen or not availed by any Dependent of Servicemen killed in action or those who have been severely disabled will have to be submitted at the time of joining.

The relaxation in upper age limit and in educational qualifications is not available to Dependents of Servicemen killed in action.

NOTE:

1)

(i) Candidates, who are released/retired from Armed Forces are required to submit a certificate as per **Proforma 'A'** attached to this notification if they do not possess discharge certificate/booklet.

(ii) The candidates, who are still serving in Armed Forces and desirous of applying under Ex-Servicemen category will be required to submit a certificate **(Proforma 'B')** from the competent authority showing his/her date of completion of the specific period of engagement (SPE) along with declaration **(Proforma 'C')**. Such candidates whose SPE is completed on or before 20.08.2027 only are eligible to apply under this recruitment. They will also be required to submit the release letter along with a self-declaration at the time of joining the Bank that he/she is entitled to the benefits admissible to Ex-Servicemen in terms of Govt. of India rules.

(iii) Those candidates, who have already completed their initial period of engagement and are on extended assignment, are required to submit certificate as per **Proforma 'D'**.

If selected, such candidates mentioned in (ii) and (iii) above, should get released on or before 20.08.2027 and join the Bank. These certificates are required to be submitted at the time of joining invariably.

2) The Territorial Army Personnel will be treated as ex-servicemen w.e.f. 15.11.1986.

3) An Ex-Serviceman who has once joined a Government job on the civil side after availing of the benefits given to him as an Ex-Serviceman for his reemployment, his Ex-Serviceman status will be governed in terms of OM No.36034/1/2014-Estt. (Res.) dated 14.08.2014 as amended from time to time as per Government of India guidelines.

Important: Government guidelines regarding definitions, relaxation etc. are subject to change from time to time. It is expressly clarified that any person who is employed by any branch of the armed services at the time of submission of his/ her application cannot be considered as an Ex-Serviceman unless he/ she fulfils the prescribed conditions in the notification.

V. Economically Weaker Section (EWS)

1. Persons who are not covered under the existing scheme of reservations to the Scheduled Castes, the Schedule Tribes and the Other Backward Classes and whose family has gross annual income below Rs.8.00 lakh (Rupees eight lakh only) are to be identified as EWSs for benefit of reservation. The income shall include income from all sources i.e. salary, agriculture, business, profession etc. and it will be income for the financial year prior to the year of application. Also persons whose family owns or possesses any of the following assets shall be excluded from being identified as EWSs, irrespective of the family income:

i.) 5 acres of Agricultural Land and above;
ii.) Residential flat of 1000 sq. ft. and above;
iii.) Residential plot of 100 sq. yards and above in notified municipalities;
iv.) Residential plot of 200 sq. yards and above in areas other than the notified municipalities.

2. The property held by a "Family" in different locations or different places / cities would be clubbed while applying the land or property holding test to determine EWS status.
3. The benefit of reservation under EWS can be availed upon production of an Income and Asset Certificate issued by a Competent Authority. The Income and Asset Certificate issued by any one of the Authorities as notified by the Government of India in the prescribed format shall only be accepted as proof of candidate's claim as belonging to EWS. The candidates shortlisted for document verification shall be required to bring the requisite certificate as specified by the Government of India at the time of appearing for the process of document verification.
4. The term "Family" for this purpose will include the person who seeks benefit of reservation, his/her parents and siblings below the age of 18 years as also his/her spouse and children below the age of 18 years.
5. The instructions issued by the Government of India in this regard from time to time shall be adhered to.

Disclaimer: EWS Vacancies are tentative and subject to further directives of Government of India and outcome of any litigation.

Note: These guidelines are subject to change in terms of GOI guidelines/ clarifications, if any, from time to time.

VI. Educational Qualifications (As on 21.08.2026):

A Degree (Graduation) in any discipline from a University recognised by the Govt. Of India or any equivalent qualification recognized as such by the Central Government.
The candidate must possess valid Mark-sheet / Degree Certificate that he/ she is a graduate on the day he / she registers and indicate the percentage of marks obtained in Graduation while registering online.

The candidates applying for vacancies of a particular State/UT, should be proficient in (reading, writing, speaking and understanding) the specified / opted local language of that State/UT (mentioned in the list provided for each Sate/ UT as per Annexure III). May kindly refer to clause 'H' (Local Language Proficiency Test (LLPT)) for further details.

Computer Literacy: Operating and working knowledge in computer systems is mandatory i.e. candidates should have Certificate/Diploma/Degree in computer operations/Language/ should have studied Computer / Information Technology as one of the subjects in the High School/College/Institute.

Ex-Servicemen who do not possess the above civil examination qualifications should be matriculate Ex-Servicemen who have obtained the Army Special Certificate of Education or corresponding certificate in the Navy or Air Force after having completed not less than 15 years of service in the Armed Forces of the Union as on 21.08.2026. Such certificates should be dated on or before 21.08.2026.

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Note:

(1) **All the educational qualifications mentioned should be from a University/ Institution/ Board recognised by Govt. Of India/ approved by Govt. Regulatory Bodies and the final result should have been declared on or before 21.08.2026.**

(2) Proper document from Board / University for having declared the result on or before 21.08.2026 has to be submitted at the time of joining. The date of passing the eligibility examination will be the date appearing on the mark-sheet or provisional certificate issued by University/ Institute. In case the result of a particular examination is posted on the website of the University/ Institute and web based certificate is issued then proper document/certificate **in original** issued and signed by the appropriate authority of the University/ Institute indicating the date of passing properly mentioned thereon will be reckoned for verification and further process.

(3) Candidate should indicate the percentage obtained in Graduation calculated to the nearest two decimals in the online application. Where CGPA / OGPA is awarded, the same should be converted into percentage and indicated in online application. The candidate will have to produce a certificate issued by the appropriate authority inter alia stating that the norms of the University regarding conversion of grade into percentage and the percentage of marks scored by the candidate in terms of norms.

(4) **Calculation of Percentage:** The percentage marks shall be arrived at by dividing the total marks obtained by the candidate in all the subjects in all semester(s)/year(s) by aggregate maximum marks (in all the subjects irrespective of honours / optional / additional optional subject, if any) multiplied by 100. This will be applicable for those Universities also where Class / Grade is decided on basis of Honours marks only.

The fraction of percentage so arrived will be ignored i.e. 59.99% will be treated as less than 60% and 54.99% will be treated as less than 55%.

In case Grade point system (CGPA/ OGPA) is adopted, the candidates are required to convert their CGPA/ OGPA into percentage as per criteria adopted by the University/ Institute. The candidates must produce documentary proof of the criteria for conversion into percentage adopted by the University/ Institute at the time of Document verification.

C. Application Fees & Intimation Charges

Application Fees/ Intimation Charges [Online payment from 01.08.2026 to 21.08.2026, both dates inclusive] shall be as follows:

Rs. 175/- (inclusive of GST) for SC/ST/PwBD/ESM/DESM candidates.
Rs. 850 /- (inclusive of GST) for all others

Bank Transaction charges for Online Payment of application fees/ intimation charges will have to be borne by the candidate.

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D. Structure of Examination

I. The structure of the Examinations which will be conducted online are as follows:

a. Preliminary Examination (Objective Test)

Sr. No.	Name of Tests	Medium of Examination	No. of Questions	Maximum Marks	Time allotted for each test (Separately timed)
1	English Language	English	30	30	20 minutes
2	Numerical Ability	*	35	35	20 minutes
3	Reasoning Ability	*	35	35	20 minutes
	Total		100	100	60 minutes

Candidates have to qualify in each of the three tests by securing cut-off marks to be decided by IBPS. Adequate number of candidates in each category as decided by IBPS depending upon requirements will be shortlisted for Online Main examination.

b. Main Examination (Objective Test)

Sr. No.	Name of Tests (NOT BY SEQUENCE)	Medium of Examination	No. of Questions	Maximum Marks	Time allotted for each test (Separately timed)
1	General/ Financial Awareness	*	40	50	20 minutes
2	General English	English	40	40	35 minutes
3	Reasoning Ability	*	40	60	35 minutes
4	Quantitative Aptitude	*	40	50	35 minutes
	Total		160	200	125 minutes

Any change in the structure of the examination will be intimated through official IBPS website www.ibps.in. Other detailed information regarding the examination will be given in an Information Handout, which will be made available for the candidates to download along with the call letters from the official IBPS website www.ibps.in

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*** List of Version of tests (Medium of examination) for CRP CSA XVI according to State/ UT Applied for**

Sr. No.	Name of State/ UT	Version of tests (Medium of examination)
1	Andaman & Nicobar	English and Hindi
2	Andhra Pradesh	English, Hindi and Telugu
3	Arunachal Pradesh	English and Hindi
4	Assam	English, Hindi and Assamese
5	Bihar	English and Hindi
6	Chandigarh	English & Hindi
7	Chhattisgarh	English and Hindi
8	Dadra & Nagar Haveli and Daman & Diu	English, Hindi, Gujarati, Marathi and Konkani
9	Delhi (NCT)	English and Hindi
10	Goa	English, Hindi and Konkani
11	Gujarat	English, Hindi and Gujarati
12	Haryana	English and Hindi
13	Himachal Pradesh	English and Hindi
14	Jammu & Kashmir	English, Hindi and Urdu
15	Jharkhand	English and Hindi
16	Karnataka	English, Hindi, Kannada and Konkani
17	Kerala	English, Hindi and Malayalam
18	Ladakh	English and Hindi
19	Lakshadweep	English, Hindi and Malayalam
20	Madhya Pradesh	English and Hindi
21	Maharashtra	English, Hindi, Marathi and Konkani
22	Manipur	English, Hindi and Manipuri
23	Meghalaya	English and Hindi
24	Mizoram	English and Hindi
25	Nagaland	English and Hindi
26	Odisha	English, Hindi and Odia
27	Puducherry	English, Hindi, Tamil, Telugu and Malayalam
28	Punjab	English, Hindi and Punjabi
29	Rajasthan	English and Hindi
30	Sikkim	English and Hindi
31	Tamil Nadu	English, Hindi and Tamil
32	Telangana	English, Hindi, Telugu and Urdu
33	Tripura	English, Hindi and Bengali
34	Uttar Pradesh	English, Hindi and Urdu
35	Uttarakhand	English and Hindi
36	West Bengal	English, Hindi and Bengali

In case of discrepancy between English version and the translated version, English version will prevail.

In the Online Application, candidates will be provided the option to indicate the Version of Tests (Medium of Examination) as applicable above. Candidates should be careful in exercising this option of indicating the Medium of Examination.

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Please note that candidates will not be permitted to appear for the Online Preliminary as well as Online Main Examination without the following documents:

(1) Valid Call Letter for the respective date and session of Examination. Those candidates who are called for Main Exam will also be required to bring authenticated/stamped call letter of Online Preliminary Exam (along with authenticated/ stamped copy of the ID proof)

(2) Photo-identity proof (as specified) in original bearing the same name as it appears on the call letter/ application form.

(3) **Candidates reporting late i.e. after the reporting time specified on the call letter for Examination will not be permitted to take the examination.** The reporting time mentioned on the call letter is prior to the Start time of the test.

(4) Though the duration of the Online Preliminary Examination is 1 hour the candidates may be required to be at the venue for about 2 hours or more including the time required for completion of various formalities such as verification and collection of various requisite documents, logging in, giving of instructions etc.

(5) For the Online Main Examination though the duration of the examination is 125 minutes, candidates may be required to be at the venue for about 3 hours or more including the time required for completion of various formalities such as verification and collection of various requisite documents, logging in, giving of instructions etc.

E. Penalty for Wrong Answers (Applicable to both – Online Preliminary and Online Main Examination)

There will be penalty for wrong answers marked in the Objective Tests. For each question for which a wrong answer has been given by the candidate one fourth or 0.25 of the marks assigned to that question will be deducted as penalty to arrive at corrected score. If a question is left blank, i.e. no answer is marked by the candidate, there will be no penalty for that question.

F. Cut-off Score (Online Main examination)

Each candidate will be required to obtain a minimum score in each test of Online Main Examination and also a minimum total score to be considered for further process. Depending on number of the State/ UT wise vacancies available, cut-offs will be decided and candidates will be considered for provisional allotment. Prior to the completion of provisional allotment process scores obtained in the Online Main Examination will not be shared with the candidates.

Decision of IBPS in shortlisting and provisional allotment shall be final.

MARKS OBTAINED IN THE ONLINE MAIN EXAMINATION ONLY WILL BE CONSIDERED FOR FINAL MERIT LISTING.

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G. Scores obtained in the Online Examination

- The corrected scores obtained by each of the candidates in different sessions (if held) will be normalized using equi-percentile method.
- Scores up to two decimal points shall be taken for the purpose of calculations.

H. Local Language Proficiency Test (LLPT)

- The candidates applying for vacancies of a particular State/UT, should be proficient in (reading, writing, speaking and understanding) the specified / opted local language of that State/UT (mentioned in the list provided for each Sate/ UT as per Annexure III).
- Candidate has to opt for ONE language at the time of online application for local language test from the list provided for each State/ UT as per Annexure III.
- Candidates who produce 10th standard or above mark sheet/ certificate evidencing having studied the specified/ opted local language will not be required to undergo the language test.
- The test will be conducted after qualifying the Online Main examination/ Provisional Allotment but before joining the Bank.
- The test for knowledge of specified/ opted local language will be conducted as a part of selection process by an independent body or by the Bank and will be marks based and qualifying in nature.
- Candidates who fail to qualify this test will not be offered appointment and will be disqualified from the process.

I. Examination Centres

(i) The examination will be conducted online in venues across many centres in India. The tentative list of Examination centres for the Online Preliminary exams and those for Online Main exams is available in Annexure II.

(ii) No request for change of centre for Examination shall be entertained.

(iii) IBPS, however, reserves the right to cancel any of the Examination Centres and/ or add some other Centres, at its discretion, depending upon the response, administrative feasibility, etc.

(iv) IBPS also reserves the right to allot the candidate to any centre other than the one he/she has opted for and a **candidate may be allocated a centre of exam outside the State/UT for which vacancies he/she is applying.**

(v) Candidate will appear for the examination at the Examination Centre at his/her own risk and expenses and IBPS will not be responsible for any injury or losses etc. of any nature.

(vi) Any unruly behaviour/misbehaviour in the examination hall may result in cancellation of candidature/ disqualification from this exam and also from the future exams conducted by IBPS.

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J. Pre - Examination Training (PET)

Pre-Examination Training may be arranged in Online Mode to a limited number of candidates belonging to Scheduled Caste/ Scheduled Tribes/ Other Backward Classes/ Minority Communities/ Ex-Servicemen/ Persons with Benchmark Disabilities.
All eligible candidates who opt for and wish to avail of Pre-Examination Training should fill in the relevant column in the ON-LINE APPLICATION.
By merely attending the Pre-Examination Training, no candidate acquires any right to be selected in any of the Participating Banks mentioned.

K. PROVISIONAL ALLOTMENT

The total marks allotted for Online Main Examination are 200. Marks will be converted out of 100 for Provisional allotment. A candidate should qualify in the Online Main Examination and be sufficiently high in the merit to be considered for subsequent provisional allotment process, details of which will be made available subsequently on official IBPS website www.ibps.in.

On completion of the Main Examination, depending on the state/UT wise vacancies to be filled in during the financial year 2027-28 based on the business needs of the Participating Banks and as reported to IBPS, candidates shortlisted will be provisionally allotted to one of the Participating Banks, based on merit-cum-preference keeping in view the spirit of Govt. Guidelines on reservation policy, various guidelines issued by Govt. of India/Others from time to time, administrative exigencies, etc. Vacancies given in this notification are indicative. Provisional allotment shall be done on the basis of actual vacancies to be reported by the Participating Banks. Candidates should not claim indicative vacancies as final for the provisional allotment. **No change/modification/correction in the data already registered by the candidate in the online application form is possible after the expiry of 'Edit Window for Candidates to Modify/ Correct Application form'**. Candidates are advised to take note of the fields which cannot be edited during the 'Edit Window.'

A candidate belonging to reserved category, selected on the basis of norms as applicable to General Category, will be treated at par with a General category candidate. Such own merit candidates belonging to reserved categories who are provisionally allotted under unreserved (General) category will not be adjusted against a reserved post. However, their original category as registered in the online registration will remain unchanged and they shall be required to produce their caste certificate as applicable to them irrespective of their selection under unreserved category.

Failure to provide the same shall render his/ her candidature invalid from further participation in the recruitment process.

In the event of two or more candidates having obtained the same score, merit order is decided as per date of birth (the candidate senior in age is placed before/ above the candidate junior in age), as per the prevailing practice.

The provisional allotment is subject to the candidate fulfilling the criteria for Participating Bank and identity verification to the satisfaction of the Allotted Bank. This does not constitute

an offer of employment. Verification of documents with regard to eligibility criteria will be carried out by the Allotted Bank.

The test for knowledge of specified/ opted local language will be conducted as a part of selection process by an independent body or by the Bank and will be marks based and qualifying in nature. The test will be conducted after qualifying the Online Main Examination/ Provisional Allotment but before joining the Allotted Bank. Candidates who fail to qualify this test will not be offered appointment and will be disqualified from the process. The Allotted Bank reserves the right to cancel the candidature on account of not qualifying the local language proficiency test/ not having required certificate. Decision of the Allotted Bank here shall be final and binding upon the candidates. In case it is detected at any stage of the recruitment process that, the candidate does not satisfy the eligibility criteria his/her candidature/ chance in the process shall stand forfeited.

As the provisional allotment will be made to Participating Banks on merit cum preference basis, once the provisional allotment is made, no request for change shall be entertained. Any request for change shall result in cancellation of candidature. Provisional allotment once made shall be final and binding on the candidate and no further allotment can be requested. Further, a candidate who is provisionally allotted will forfeit his/her candidature/ chance for the process if he/she does not avail the offer of appointment from the Participating Bank.

Issuance of offer of appointment including terms and conditions, formalities for verification, joining etc. is solely the decision of the Participating Banks and shall be final and binding. IBPS shall have no role therein. Any queries in this regard shall be directed to the Participating Banks only.

A reserve list to the extent of approximately 30 percent of the vacancies under each category may be kept, subject to the availability of candidates. This does not guarantee provisional allotment to/recruitment by the Participating Banks.

In the event of Participating Banks providing further vacancies, within the validity period of the Reserve List at different intervals, provisional allotment may be carried out three to four times for the candidates in the reserve list, based on the vacancies provided by some or any of the Participating Banks at different intervals during the period. However, if no vacancy is furnished by the Participating Banks owing to exigencies or otherwise during the validity period, the candidates under the reserve list will not be considered for provisional allotment.

The reserve list will expire automatically on the day which is one year after the date of Provisional Allotment or until a fresh provisional allotment is made, whichever is earlier, with or without any notice. Candidates who are not provisionally allotted or not in the reserve list will not be considered for any further process under CRP CSA - XVI) for vacancies of 2027-28.

IBPS is not responsible in case the Participating Banks do not notify sufficient vacancies to exhaust the reserve list. Similarly, neither the Participating Banks nor IBPS is bound to notify every vacancy that may arise in any Participating Bank during pendency of

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reserve list. IBPS is not responsible for the recruitment of candidates, and will only act upon the vacancies notified by the Participating Banks in that regard within the specified period.

The decision of IBPS in provisional allotment of Banks shall be final and binding upon the selected candidates. However, IBPS reserves the right to cancel, reallot Bank-wise allocation/ change the process depending upon exigencies or otherwise. The candidates however, shall have no right to demand re-allotment on any grounds and allotment once done shall be final and binding on the candidates.

Prescribed Formats of SC, ST, OBC, EWS, PwBD/ PwSD certificates, Proforma A, B, C, D as applicable for Ex-Servicemen can be downloaded from official IBPS website www.ibps.in. Candidates belonging to these categories are required to produce the certificates strictly in these formats only.

NOTE: These prescribed Formats of SC, ST, OBC (NCL), EWS, PwBD certificates and Proformas for Ex-servicemen are subject to change in terms of GOI guidelines / clarifications, if any, from time to time.

While reporting for the Joining/ Document Verification, the candidate should produce valid prescribed documents given below in addition to the documents requested by the Participating Bank to which candidate is provisionally allotted.
In the absence of valid documents, candidature of the candidates shall be cancelled. No documents/ certificates shall be submitted separately to IBPS/ Nodal Bank/ Participating Banks during the selection process. All the documents/ certificates stated below must be submitted to the allottee bank as per their directions.

List of Documents to be produced at the time of joining/document verification (as applicable)

The following documents in original and self-attested photocopies in support of the candidate's eligibility and identity arranged in seriatim are to be invariably submitted at the time of joining/document verification. Non submission of requisite documents by the candidate at the time of joining/document verification will debar his/her candidature.

(i) Valid system generated printout of the online application form registered for CRP CSA-XVI.
(ii) Proof of Date of Birth (Birth Certificate issued by the Competent Authorities or SSLC/ Std. X Certificate with DOB).
(iii) Photo Identify Proof as indicated in Point L (i) of the notification.
(iv) Mark-sheets & certificates for Graduation or equivalent qualification etc. Proper document from Board / University for having declared the result on or before 21.08.2026 has to be submitted.
(v) 10th standard or above mark sheet/ certificate evidencing having studied the specified/ opted local language. (if applicable)
(vi) Caste Certificate issued by the competent authority in the prescribed format as stipulated by Government of India in the case of SC / ST / OBC category candidates.
Candidates belonging to OBC category but coming under creamy layer and/ or if their caste does not find place in the Central List are not entitled to OBC reservation. They should indicate their category as General in the online application form.

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(vii) **Income and Asset Certificate issued by any one of the Authorities as notified by the Government of India in the prescribed format in the case of EWS category candidates.**

(viii) **Disability certificate in the prescribed format issued by the District Medical Board in case of Persons with Benchmark Disability category.**

(ix) Certificate in case of persons with specified disability covered under the definition of Section 2 (s) of the RPwD Act, 2016 but not covered under the definition of Section 2 (r) of the said Act, i.e. persons having less than 40 % disability and having difficulty in writing, to the effect that person concerned has limitation to write and that scribe is essential to write examination on his/her behalf from competent medical authority of a Government healthcare institution as per proforma attached as Appendix I.

(x) **Ex-Servicemen candidates:**

a. Candidates who are released/ retired from Armed Forces are required to submit a certificate as per Proforma A. Such Ex-servicemen candidates have to produce a copy of the discharge Certificate / pension payment order and documentary proof of rank last / presently held (substantive as well as acting) at the time of joining.

b. Candidates who are still in the Armed Forces and desirous of applying under Ex-Servicemen category should submit Proforma B from the Competent Authority showing his/her date of completion of specific period of engagement (SPE) along with the declaration in Proforma C. Such candidates whose SPE is completed on or before 20.08.2027 are eligible to apply. Such candidates have to submit a release letter and a self-declaration form that he/ she is entitled to benefits admissible to Ex-Servicemen as per Govt. of India rules.

c. Those candidates who have completed their initial period of assignment and who are on extended assignment are required to submit the certificate as per Proforma D.

d. Dependents of Servicemen killed in action or those who have been severely disabled have to produce satisfactory documentary proof showing that they are Dependents of Servicemen killed in action or severely disabled and an affidavit stating that the relaxation is availed by one dependent of Ex-Servicemen or not availed by any Dependent of Servicemen killed in action or severely disabled.

For the purpose of availing the concession of reservation for Dependents of Servicemen killed in action or those who have been severely disabled, the member of the family would include his widow, son, daughter or his near relations who agree to support his family.

(xi) Candidates serving in Government / Quasi Govt. offices/ Public Sector Undertakings (including Nationalised Banks and Financial Institutions) are required to produce a "No Objection Certificate" in original from their employer at the time of joining/ document verification, in the absence of which their candidature will not be considered and travelling expenses, if any, otherwise admissible, will not be paid.

(xii) Persons eligible for age relaxation under B. II (5) must produce the Death certificate of husband/ documents in support of Divorce or judicial separation and an affidavit/ declaration that they are not remarried.

(xiii) Experience certificates, if any.

(xiv) Persons falling in categories (ii), (iii), (iv) and (v) of Point B (I) should produce a certificate of eligibility issued by the Govt. of India.

(xv) Any other relevant documents in support of eligibility.

Note: -

1. **Candidates will <u>not</u> be allowed to join the allotted Participating Bank if he/ she fails to produce the relevant eligibility documents as mentioned above.**
2. **Non production of relevant eligibility documents at the time of joining/document verification shall make the candidate/s ineligible for further process of recruitment under CRP CSA XVI.**
3. **No documents shall be directly sent to IBPS / Nodal Banks by candidates before or after the online examinations (Preliminary & Main).**

4. All documents like Educational Qualification, Caste Certificates including OBC Non Creamy Layer certificate, EWS Certificate, Disability Certificate etc. will be verified with the concerned issuing authority to ensure the veracity and validity of the same as and when required by Allotted Banks. Any wrongful submission of such documents will attract action of debarring the candidate and further legal action as applicable.

5. It will solely be the responsibility of the candidate to submit genuine and proper documents, any wrongful submission found after joining will also attract same action as mentioned above.

L. IDENTITY VERIFICATION

i. DOCUMENTS TO BE PRODUCED

In the examination hall, the call letter along with a photocopy of the candidate's currently valid photo identity (**bearing exactly the same name as it appears on the call letter**) such as **PAN Card/ Passport/ Permanent Driving License/ Voter's Card with photograph/ Bank Passbook with photograph/ Photo identity proof issued by a Gazetted Officer or People's Representative on official letterhead / Identity Card issued by a recognised college or university/ Aadhaar/ E-Aadhaar card with a photograph/ Employee ID/Bar Council Identity card with photograph** should be submitted to the invigilator for verification. The candidate's identity will be verified with respect to his/her details on the call letter, in the Attendance List and requisite documents submitted. **If identity of the candidate is in doubt the candidate may not be allowed to appear for the Examination.**

- **Ration Card and Learner's Driving License will <u>not be</u> accepted as valid id proof for this process.**
- **In case of candidates who have changed their name, they will be allowed only if they produce original Gazette notification / their original marriage certificate / affidavit in original.**
- **Signature in CAPITAL LETTERS will not be accepted.**

ii. BIOMETRIC VERIFICATION:

- At different stages of the selection process: Photograph and Biometric data (Right thumb impression or otherwise) may be captured/ verified. The photo captured will be matched with the photo uploaded/ captured live by the candidate in the application. Candidate must NOT change his/her appearance from the photo uploaded/ captured live in the application. Refusal to participate in the process of Biometric Thumb Impression capture/verification on any occasion may lead to cancellation of candidature.

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- With regards to the biometric data capture, please note the following:
  a) If fingers are coated (stamped ink/mehndi/coloured, etc.), ensure to thoroughly wash them so that coating is completely removed before the exam day.
  b) If fingers are dirty or dusty, ensure to wash them and dry them before the finger print (biometric) is captured.
  c) Ensure fingers of both hands are dry. If fingers are moist, wipe each finger to dry them.
  d) If the primary finger (Right thumb) to be captured is injured/damaged, immediately notify the concerned authority in the test centre. In such cases impression of other fingers, toes etc. may be captured.
- Decision of the Biometric verification authority with regard to its status (matched or mismatched) shall be final and binding upon the candidates.
- **The candidates are advised to possess/acquire valid Aadhaar card for the CRP process. IBPS/ Participating Banks would also conduct online Aadhaar verification of the candidate/ scribe at different stages of the selection process.**

Note: Candidates have to produce, in original, the same photo identity proof bearing the name as it appears on the online application form/ call letter and photocopy of the photo identity proof along with Examination call letter while attending the examination, without which they will not be allowed to take up the examination. To avoid any dispute, name recorded at the time of application should be identical to authorised/valid identity proof.

INSTRUCTIONS FOR CANDIDATES AT THE EXAM VENUE:

Call letter for Preliminary Exam: Call letter of Online Preliminary Exam will not be collected at the examination venue. However, it will be duly authenticated/ Stamped by the exam venue staff. Candidate will need to retain the call letter (along with authenticated/ stamped copy of the ID proof) safely.

However, scribe form (wherever applicable) will be collected during the Online Preliminary Exam.

Candidates need to bring one additional photograph (same as pasted by the candidate on call letter) along-with the call letter and other requisite documents as per information provided in the "information handout" and "call letter".

Candidates reporting without photograph pasted on the call letter or without one additional photograph (same as pasted on call letter) will not be allowed to appear for the exam. (It is advisable that candidate retains about 8 copies of the same photograph which is uploaded at the time of Application as these would be needed for further stages of this selection process).

At the time of Main Exam: Candidates must bring duly authenticated/stamped Online Preliminary Exam call letter (with authenticated/stamped copy of ID proof) as well as Main Exam call letter. These documents along-with other requisite documents need to be submitted during the Main Exam.

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Candidates need to bring the call letter and other requisite documents as per information provided in the "information handout" and call letter.

Candidates who do not bring the authenticated/ stamped call letter of online preliminary examination and authenticated/ stamped photocopy of ID proof at the time of main examination will not be allowed to appear for the examination.

Rough sheets kept at each candidate desk will be used by the candidates. After the end of examination, candidates need to submit the rough sheets before leaving, as instructed at the venue.

On completion of a shift, the candidates are advised to move out in an orderly manner without crowding as instructed by the venue staff.

(Some more instructions related to exam may be added or modified depending on the situation during the scheduled date of exam).

M. HOW TO APPLY

Candidates can apply online only and no other mode of application will be accepted.

Application Fees/ Intimation Charges [Online payment from 01.08.2026 to 21.08.2026, both dates inclusive] shall be as follows:

Rs. 175/- (inclusive of GST) for SC/ST/PwBD/ESM/ DESM candidates.

Rs. 850 /- (inclusive of GST) for all others

Bank Transaction charges for Online Payment of application fees/ intimation charges will have to be borne by the candidate.

Pre-Requisites for Applying Online: Refer Annexure IV

Procedure for applying online

(1) Candidates are first required to go to the official IBPS website www.ibps.in and click on the Home Page to open the link "CRP CSA" and then click on the option "CLICK HERE TO APPLY ONLINE FOR CRP- **Customer Service Associates** (CRP-CSA-XVI)" to open the Online Application Form.

(2) Candidates will have to click on "CLICK HERE FOR NEW REGISTRATION" to register their application by entering their basic information in the online application form. After that a provisional registration number and password will be generated by the system and displayed on the screen. Candidate should note down the Provisional registration number and password. An Email & SMS indicating the Provisional Registration number and Password will also be sent. They can reopen the saved data using Provisional registration number and password and edit the particulars, if needed.

(3) Candidates are required to upload their:

- Photograph
- Signature
- Left Thumb Impression

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- A hand written declaration
- Certificate as mentioned in Clause K (ix) - (if applicable)
- SSC/ SSLC/ 10th Standard or Equivalent Certificate
- Candidates will also be required to capture and upload their photograph through webcam or mobile phone during registration process.

as per the specifications given in the Guidelines for Scanning and Upload of documents (Annexure IV).

(4) **Candidates are advised to carefully fill in the online application themselves as no change in any of the data filled in the online application form will be possible/ entertained. Prior to submission of the online application form candidates are advised to use the "SAVE AND NEXT" facility to verify the details in the online application form and modify the same if required. No change is permitted after clicking on COMPLETE REGISTRATION Button. Visually Impaired candidates are responsible for carefully verifying/ getting the details filled in, in the online application form properly verified and ensuring that the same are correct prior to submission as no change is possible after submission.**

(5) **The candidate should indicate in the online application form the state to which he/she opts for provisional allotment on selection. The option once exercised will be irrevocable.**

(6) **Digi Locker has been integrated with the online application form. The candidate may provide access to issued credentials/documents (Aadhaar, Educational Qualification Documents etc.) and information (Name, Date of Birth, Gender etc.) through Digi Locker on voluntary basis.**

Mode of Payment

Candidates can make the payment of requisite fees/ intimation charges through the ONLINE mode only. Candidates must keep the necessary details/documents ready to make **Online Payment** of the requisite application fee/ intimation charges.

Payment of fees/ intimation charges via ONLINE MODE

(i) Candidates should carefully fill in the details in the Online Application form at the appropriate places very carefully and click on the "COMPLETE REGISTRATION" button at the end of the Online Application format. Before pressing the "COMPLETE REGISTRATION" button, candidates are advised to verify every field filled in the application form. The name of the candidate or his /her father/husband etc. should be spelt correctly in the application form as it appears in the certificates/mark sheets. Any change/alteration found may disqualify the candidature.
In case the candidate is unable to fill in the application form in one go, he/ she can save the data already entered. When the data is saved, a provisional registration number and password will be generated by the system and displayed on the screen. Candidate should note down the Provisional registration number and password. An Email & SMS indicating the Provisional Registration number and Password will also be sent. They can reopen the saved data using Provisional registration number and password and edit the particulars, if needed. Once the application form is filled in completely, candidate should submit the data.

(ii) The online application form is integrated with the payment gateway and the payment process can be completed by following the instructions.

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(iii) The payment can be made by using Debit Cards (RuPay/Visa/MasterCard/Maestro), Credit Cards, Internet Banking, IMPS, Cash Cards/ Mobile Wallets/ UPI by providing information as asked on the screen.

(iv) After Final Submit, an additional page of the online application form is displayed wherein candidates may follow the instructions and fill in the requisite details.

(v) If the online transaction has **not** been successfully completed then candidates are advised to login **again** with their provisional registration number and password and pay the Application Fees/ Intimation Charges online.

(vi) On successful completion of the transaction, an e-receipt will be generated.

(vii) Candidates are required **to take a printout of the e-receipt** and online application form. Please note that if the same cannot be generated then online transaction may not have been successful.

Note:

- After submitting your payment information in the online application form, please wait for the intimation from the server, DO NOT press Back or Refresh button in order to avoid double charge.
- For Credit Card users: All charges are listed in Indian Rupee. If you use a non-Indian credit card, your bank will convert to your local currency based on prevailing exchange rates.
- To ensure the security of your data, please close the browser window once your transaction is completed.

After completing the procedure of applying online including payment of fees / intimation charges, the candidate should take a printout of the system generated online application form, ensure the particulars filled in are accurate and retain it along with Registration Number and Password for future reference. They should not send this printout to the IBPS/ Banks.

Please note that the particulars mentioned in the online application for 'Name', 'Email ID', 'Mobile Number', 'State/UT' Field in vacancy, 'State/UT' field in correspondence address and Permanent Address, 'Post', and 'Nationality' fields cannot be edited and will be considered as final and no change/modification/correction will be allowed after submission of the online application form.

Candidates are hence advised to fill in the online application form with the utmost care as no correspondence regarding change/modification/correction of any details will be entertained. IBPS will not be responsible for any consequences arising out of furnishing of incorrect and incomplete details in the online application form or omission to provide the required details in the online application form.

Candidates are advised to refer 'Edit Window for Candidates to Modify/ Correct Application Form' for more details.

Note: The mobile number and email ID, registered in the application form should be active and maintained by the candidate till the conclusion of the CRP.

An email/ SMS intimation with the Registration Number and Password generated on successful registration of the application will be sent to the candidate's email ID/ Mobile Number specified in the online application form as a system generated acknowledgement. **If candidates do not receive**

the email and SMS intimations at the email ID/ Mobile number specified by them, they may consider that their online application has not been successfully registered.

An online application which is incomplete in any respect such as without proper passport size photograph, signature, left thumb impression, hand written declaration, SSC/SSLC/10th Standard or Equivalent certificate and certificate as mentioned in Clause K (ix) - if applicable, uploaded in the online application form/ unsuccessful fee/intimation charges payment will not be considered as valid.

Candidates are advised in their own interest to apply online much before the closing date and not to wait till the last date for depositing the fee / intimation charges to avoid the possibility of disconnection/ inability/ failure to log on to the official IBPS website www.ibps.in on account of heavy load on internet/website jam.

IBPS does not assume any responsibility for the candidates not being able to submit their online application forms within the last date on account of the aforesaid reasons or for any other reason beyond the control of the IBPS.

Please note that the above procedure is the only valid procedure for applying. No other mode of application or incomplete steps would be accepted and such applications would be rejected.

Any information submitted by an applicant in his/ her online application form shall be binding on the candidate personally and he/she shall be liable for prosecution/ civil consequences in case the information/ details furnished by him/ her are found to be false at a later stage.

'Edit Window' for Candidates to Modify/ Correct Application Form

After the closing date for receipt of online applications, candidates will be provided for a period of 2 days 'edit window' to enable candidates to correct/ modify online application form, wherein candidates will be allowed to re-submit applications after making requisite corrections/changes in online application data as per their requirement. Dates for edit window will be notified on official IBPS website.

Important points regarding the 'Edit Window' for candidates to modify/correct application form -:

1. Only those candidates will be allowed to make corrections in the application form, who have successfully submitted their completed online application form along with payment of requisite fees/intimation charges within the specified period of application registration.
2. A candidate will be allowed to correct and re-submit the modified/ corrected application only once during the 'Edit Window to Modify/ Correct Application Form' i.e. no updation will be allowed in case a candidate makes a mistake in updated application. Before submission of the corrected application, candidates must check that they have filled correct details in each field of the form.
3. Data submitted by the candidates in original application for 'Name', 'Email ID', 'Mobile Number', 'State/UT' field in vacancy, 'State/UT' field in Correspondence address and 'Permanent address', 'Post' and 'Nationality' fields cannot be edited.

4. Modification/Correction in "Category" can be made as per the following combinations:

Earlier Category	Can be changed to
SC/ST/PwBD	SC/ST/PwBD
GEN/ EWS/ OBC (NCL)	GEN/EWS/OBC (NCL)/ SC/ ST/ PwBD

5. In case of category change from GEN/EWS/OBC to SC/ST/PwBD, fees already paid will not be refunded.
6. Fee applicable for Modifying/ Correcting the Application form through 'Edit Window' is Rs. 200/- (inclusive of GST). The correction fee will be uniformly applicable to all candidates irrespective of the category. The correction fee once paid shall not be refunded under any circumstances nor will it be adjusted against any other examination.
7. Subject to the receipt of applicable correction fees, only the latest modified application will be treated as valid.
8. In case of multiple applications, candidates are advised to EDIT the latest application ONLY.
9. Subject to the receipt of applicable correction fees, only the latest modified application will be treated as valid.
10. **After the expiry of 'Edit Window for candidates to Modify/ Correct Application Form', no change/modification/correction will be allowed under any circumstances. No requests in this regard will be entertained.**

N. GENERAL INSTRUCTIONS

(1) Candidates will have to invariably produce the requisite documents such as valid call letter, a photocopy of photo-identity proof along with the original bearing the same name as it appears on the online submitted application form etc. at the time of online examinations (Preliminary & Main). No document shall be directly sent to IBPS by candidates before or after the online examinations (Preliminary & Main).

(2) During online preliminary examination the call letter and copy of Photo ID proof will not be collected at the examination venue. These will be duly authenticated/stamped by the examination venue staff functionaries and handed over back to the candidates. The candidates will be required to bring to the Online Main Examination, the authenticated/stamped call letter and authenticated/stamped copy of photo ID proof of Online Preliminary examination along with the call letter and other requisite documents of Main examination. However, candidates need to submit the scribe form (wherever applicable) during the online preliminary examination as well as the main examination.

(3) Candidates who do not bring the authenticated/ stamped call letter of online preliminary examination and authenticated/ stamped photocopy of ID proof at the time of main examination will not be allowed to appear for the main examination.

(4) Candidates need to bring one additional photograph (same as pasted on call letter) along with the call letter and other requisite documents as per information provided in the information handout and call letter. Candidates reporting without photograph pasted on call letter or without one additional photograph (same as pasted on call letter) will not be allowed to appear for the examination.

(5) Before applying for the post, the candidate should ensure that he/she fulfils the eligibility and other norms mentioned in this notification. Candidates are therefore advised to carefully read this notification and follow all the instructions given for submitting online application form.

(6) Those candidates who have been debarred from appearing in CRP examinations for specified periods in terms of the written communication made to that effect by IBPS, may act accordingly.

(7) A Candidate's admission to the Online Preliminary examination/ shortlisting for Main examination/ admission to the Main examination and subsequent processes is strictly provisional. The mere fact that the call letter(s)/ provisional allotment has been issued to the

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candidate does not imply that his/ her candidature has been finally cleared by IBPS/ Participating Bank. IBPS/ Participating Banks would be free to reject any application, at any stage of the selection process, cancel the candidature of the candidate in case it is detected at any stage that a candidate does not fulfill the eligibility norms and/or that he/she has furnished any incorrect/false information/certificate/documents or has suppressed any material fact(s).If candidature of any candidate is rejected for any reason according to the terms and conditions of this notification, no further representation in this regard will be entertained. Such decisions shall be final and binding on the candidate. If any of these shortcomings is/are detected after appointment in a Participating Bank, his/her services are liable to be summarily terminated.

(8) Decision of Nodal Banks/Participating Banks/ IBPS in all matters regarding eligibility of the candidate, the stages at which such scrutiny of eligibility is to be undertaken, qualifications and other eligibility norms, the documents to be produced for the purpose of the conduct of Examination, verification etc. and any other matter relating to CRP CSA-XVI will be final and binding on the candidate. No correspondence or personal enquiries shall be entertained by IBPS/ Participating Banks in this regard. IBPS/ Nodal Bank/ Participating Banks take no responsibility to receive/ collect any certificate/remittance/ document sent separately.

(9) **The scribe arranged by the candidate should not be a candidate himself/herself for the online examination (CRP CSA-XVI). If violation of the above is detected at any stage of the selection process, candidature for CRP of both the candidate and the scribe will be cancelled.**

(10) **A scribe can act as Scribe only for one candidate for CRP CSA-XVI process. If violation of the same is detected at any stage of the selection process, candidature of the candidates for CRP will be cancelled and scribe will be debarred from future CRP examinations. Please ensure that the scribe that you select should not have appeared as a scribe with a candidate who was debarred in CRP Examinations. The scribe also should not have appeared as a candidate who was debarred in CRP Examinations.**

(11) **Not more than one application should be submitted by any candidate. In case of multiple Applications only the latest valid (completed) application will be retained and the application fee/ intimation charges paid for the other multiple registration(s) will stand forfeited.**

(12) **Multiple attendance/ appearances in the online examination will be summarily rejected/ candidature cancelled.**

(13) Online applications once registered will not be allowed to be withdrawn and/or the application fee/ intimation charges once paid will not be refunded nor be held in reserve for any other examination.

(14) Any resulting dispute arising out of this notification including the recruitment process shall be subject to the sole jurisdiction of the Courts situated at Mumbai.

(15) The candidate should indicate in the online application the State to which he/she opts for provisional allotment on selection. The option once exercised will be irrevocable.

(16) **Any canvassing or creating influence for undue advantage shall lead to disqualification from the selection process.**

(17) Any request for change of date, time and venue for Online Examination (Preliminary & Main) will not be entertained.

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(18) **Any request for change of address, details mentioned in the online application form will not be entertained.**

(19) In case any dispute arises on account of interpretation of clauses in any version of this notification other than English, the English version available on official IBPS website shall prevail.

(20) A candidate should ensure that the signatures appended by him/her in all the places viz. in his/her call letter, attendance sheet etc. and in all correspondence with the IBPS/ Participating Banks in future should be identical and there should be no variation of any kind. **Signature in CAPITAL LETTERS will not be accepted**. **Signature uploaded should be of appropriate size and clearly visible.**

(21) A recent, recognizable photograph (4.5cm × 3.5cm) should be uploaded by the candidate in the online application form and the candidate should ensure that copies of the same are retained for use at various stages of the selection process. Candidates are also advised not to change their appearance till the selection process is completed. Failure to produce the same photograph at various stages of the selection process or doubt about identity at any stage could lead to disqualification. Photo uploaded should be of appropriate size and clearly visible. Candidates will also be required to capture and upload their live photograph through webcam or mobile phone during registration process.

(22) The photograph/ signature/ left thumb impression/ handwritten declaration/certificate as mentioned in Clause K (ix) / SSC or SSLC or 10th Standard or Equivalent Certificate, which is scanned and uploaded in the online application form should not be smudged or blurred. In case the face in the photograph or signature or left thumb impression or handwritten declaration or certificate as mentioned in Clause K (ix) or SSC/ SSLC /10th Standard or Equivalent Certificate, is unclear/ smudged, the candidate's application form shall be rejected.

(23) The hand written declaration has to be in the candidate's hand writing and in English only and should NOT BE IN CAPITAL LETTERS. If it is written by anybody else and uploaded or in any other language, the application will be considered as invalid. (In the case of candidates who cannot write, may get the text of declaration typed and put their left hand thumb impression (if not able to sign also) below the typed declaration and upload the document as per specifications).

(24) In case a candidate has a twin/triplet/quadruplet brother/sister, such information must be mandatorily provided in the application form under Twin Status. Non-disclosure of this information will be treated as suppressing of material information in terms of clause P (I) (1) (xii). Instances of providing incorrect information and/or process violation by a candidate detected at any stage of the selection process will lead to disqualification of the candidate from the selection process and he/she will not be allowed to appear in any of the Common Recruitment Process in the future.

(25) The possibility of occurrence of some problem in the administration of the examination cannot be ruled out completely which may impact test delivery and/or result from being generated. In that event, every effort will be made to rectify such problem, which may include movement of candidates, delay in test. Conduct of a re-exam is at the absolute discretion of IBPS. Candidates will not have any claim for a re-test. Candidates not willing to move or not willing to participate in the delayed process of test delivery shall be summarily rejected from the process.

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(26) Nodal Banks/ Participating Banks/ IBPS shall not be responsible for any application made/ wrong information provided by an unauthorized person / institution. Candidates are advised not to share/ mention their application details with / to anyone.

(27) Appointment of provisionally allotted candidates is subject to his/her being declared medically fit, as per any other requirements of the concerned Allotted Participating Bank and subject to service and conduct rules of the Allotted Participating Bank. Decision of Allotted Participating Banks to which candidates are provisionally allotted will be final and binding on candidates. IBPS has no role to play here. **Any queries in this regard are to be made to the** Allotted **Participating Banks only.**

(28) IBPS reserves the right to change (cancel/ modify/ add) any of the criteria, method of selection and provisional allotment etc.

(29) Candidates should have a valid personal email ID, which should be kept active till the declaration of results of this round of CRP. IBPS may send intimation to download call letters for the Examination etc. through the registered e-mail ID. Under no circumstances, a candidate should share with/mention e-mail ID to / of any other person. In case a candidate does not have a valid personal e-mail ID, he/she should create his/her new e-mail ID before applying on-line and must maintain that email account.

(30) **Intimations will be sent by email and/ or SMS only to the email ID and mobile number registered in the online application form for CRP CSA-XVI.**

(31) IBPS shall not be responsible if the information/ intimations do not reach candidates in case of change in the mobile number, email address, technical fault or otherwise, beyond the control of IBPS and candidates are advised to keep a close watch on the official IBPS website www.ibps.in for latest updates.

(32) **Order of preference for Participating Banks has been inbuilt in the online application form. Candidates should necessarily indicate their order of preferences at this stage. No request for change in this connection shall be entertained.**

(33) **If at a later stage of selection process or appointment, the handwriting on the handwritten declaration of the candidate is found to be dissimilar / different, as per expert analysis, the candidature of the candidate will be cancelled.**

(34) IBPS reserves the right to share the list of debarred candidates / scribes to other recruiting agencies for their information.

(35) **The candidates are advised to possess/acquire valid Aadhaar card for the CRP process. IBPS/ Allotted Participating Banks would also conduct online Aadhaar verification of the candidate/ scribe at different stages of the selection process.**

O. ITEMS NOT ALLOWED INSIDE THE EXAMINATION CENTRE

Following items are **NOT** allowed inside the examination centre: -

a) Any stationery item like textual material (printed or written), bits of papers, Geometry/Pencil Box, Plastic Pouch, Calculator, Scale, Writing Pad, Pen Drives, Log Table, Electronic Pen/Scanner etc.

b) Any communication device like Mobile phone, Bluetooth, Earphones, Microphone, Pager, Health Band etc. -

c) Other items like Goggles, Handbags, Hair-pin, Hair-band, Belt, Cap, etc.

d) All ornament like Ring, Earrings, Nose-pin, Chain/Necklace, Pendants, Badge, brooch etc. should be thoroughly checked.

e) Any watch/Wrist Watch, Camera, devices with screen freeze or storage facilities etc.

f) Any metallic item.
g) Any eatable item opened or packed, water bottle etc.
h) Any other item which could be used for unfair means for hiding communication devices like camera, blue tooth devices etc.

Any infringement of these instructions shall entail cancellation of candidature and disciplinary action including ban from future examinations and police complaints.
Candidates are advised in their own interest not to bring any of the banned items to the venue of the examination, as arrangement for their safekeeping cannot be assured. IBPS or any agency engaged with conduct of the online examination shall not take any responsibility for loss of any of the items. Responsibility of safekeeping of the same shall rest with the candidates at cost or no cost.

P. ACTION AGAINST CANDIDATES FOUND GUILTY OF MISCONDUCT/ USE OF UNFAIR MEANS

(I) (1) At the time of Online Preliminary examination, Main examination, or in a subsequent selection procedure, if a candidate is (or has been) engaged in: -

(i) using unfair means or
(ii) impersonating or procuring impersonation by any person or
(iii) misbehaving in the examination hall or disclosing, publishing, reproducing, transmitting, storing or facilitating transmission and storage of contents of the test(s) or any information therein in whole or part thereof in any form or by any means, verbal or written, electronically or mechanically for any purpose or
(iv) resorting to any irregular or improper means in connection with his/ her candidature or
(v) obtaining support for his/ her candidature by unfair means, or
(vi) carrying mobile phones or similar electronic devices of communication in the examination hall or devices with screen freeze or storage facility etc. or
(vii) Obstructing the conduct of examination/ damaging the infrastructure, instigating other candidates not to take the examination,
(viii) Inviting unauthorized persons to the examination centre for engaging in argument with exam functionaries / obstructing the examination procedures.
(ix) Taking snapshots, making videos of examination/Question paper related material, etc.,
(x) misbehaving with the exam invigilators and exam officials during / before / after the examination.
(xi) leaving the examination venue / lab without permission during the examination.
(xii) furnishing any particulars that are false, tampered with or fabricated and suppress any material information while submitting online application form,
(xiii) Found exchanging/swapping his / her seat with another candidate or found appearing for the exam from a different seat (not allotted to him / her), shall be liable:

(a) to be subjected to criminal prosecution.
(b) to be disqualified from the examination for which he/ she is a candidate.
(c) to be debarred either permanently or for specified periods from any examination conducted by IBPS.
(d) for termination of service, if he/ she has already joined the Participating Bank.

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(2) Candidates using services of Scribe and their scribes shall be guided by Clause B (III) (i).

(3) IBPS reserves the right to share the list of debarred candidates/scribes to other Recruiting agencies for their information.

(4) Important: IBPS would be analyzing the responses (answers) as well as logs of individual candidates with other candidates to detect patterns of similarity of right and wrong answers or other unusual patterns. If in the analytical procedure adopted by IBPS in this regard, it is inferred/ concluded that the responses have been shared and scores obtained are not genuine/ valid, IBPS reserves right to cancel the candidature of the concerned candidates without any notice.

IBPS will be analysing candidate data in order to identify cases of impersonation/ use of unfair mean including, multiple registration using different data, etc. to ensure integrity of Examination.

(II) 'THE PUBLIC EXAMINATIONS (PREVENTION OF UNFAIR MEANS) ACT, 2024 AND RULES FRAMED THEREIN'

'**THE PUBLIC EXAMINATIONS (PREVENTION OF UNFAIR MEANS) ACT, 2024'** is aimed at effectively and legally deterring persons, organized groups or institutions that indulge in various unfair means and adversely impact the public examination systems for monetary or wrongful gains. The provisions as per the Act will be applicable to persons involved in use of unfair means.

All offences under the act shall be cognizable, non-bailable and non-compoundable.

Candidate as defined in the Act shall continue to be covered under the extant administrative provisions of the concerned public examination authority.

Unfair Means:

The unfair means relating to the conduct of a public examination shall include any act or omission done or caused to be done by any person or group of persons or institutions, and include but not be restricted to, any of the following acts for monetary or wrongful gain —

(i) leakage of question paper or answer key or part thereof;

(ii) participating in collusion with others to effect leakage of question paper or answer key;

(iii) accessing or taking possession of question paper or an Optical Mark Recognition response sheet without authority;

(iv) providing solution to one or more questions by any unauthorized person during a public examination;

(v) directly or indirectly assisting the candidate in any manner unauthorisedly in the public examination;

(vi) tampering with answer sheets including Optical Mark Recognition response sheets;

(vii) altering the assessment except to correct a bona fide error without any authority;

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(viii) willful violation of norms or standards set up by the Central Government for conduct of a public examination on its own or through its agency;

(ix) tampering with any document necessary for short-listing of candidates or finalising the merit or rank of a candidate in a public examination;

(x) deliberate violation of security measures to facilitate unfair means in conduct of a public examination;

(xi) tampering with the computer network or a computer resource or a computer system;

(xii) manipulation in seating arrangements, allocation of dates and shifts for the candidates to facilitate adopting unfair means in examinations;

(xiii) threatening the life, liberty or wrongfully restraining persons associated with the public examination authority or the service provider or any authorised agency of the Government; or obstructing the conduct of a public examination;

(xiv) creation of fake website to cheat or for monetary gain; and

(xv) conduct of fake examination, issuance of fake admit cards or offer letters to cheat or for monetary gain.

Insofar as unfair means by PwBD candidates/Scribes are concerned, Clauses under B (III) (i) of this notification may be referred.

Q. CALL LETTERS

The Centre, venue address, date and time for both Online Preliminary and Main examinations shall be intimated in the respective Call Letter.

An eligible candidate should download his/her call letter from the official IBPS website www.ibps.in by entering his/ her details i.e. Registration Number and Password/Date of Birth. No hard copy of the call letter/ Information Handout etc. will be sent by post/ courier.

The candidates who have opted for the services of a scribe in the online application form will be required to fill in the details of the scribe at the time of downloading examination call letter. The scribe declaration form containing the filled in details has to be downloaded (separately) along with the call letter. The candidate will be required to bring the call letter as well as the filled in scribe declaration form at the time of examination along with other requisite documents.

Intimations will be sent by email and/ SMS to the email ID and mobile number registered in the online application form for CRP CSA-XVI. IBPS/ Participating Banks will not take responsibility for late receipt / non-receipt of any communication e-mailed/ sent via SMS to the candidate due to change in the mobile number, email address, technical fault or otherwise beyond the control of IBPS/ Participating Banks. Candidates are hence advised to regularly visit the official IBPS website www.ibps.in for details, updates and any information which may be posted for further guidance as well as to check their registered e-mail account from time to time during the recruitment process.

PLEASE NOTE:

Call letter for Online Preliminary Exam: Call letter of Online Preliminary Exam will not be collected at the examination venue. However, it will be duly authenticated/ Stamped by the exam

venue staff. Candidate will need to retain the call letter (along with authenticated/ stamped copy of the ID proof) safely. Those candidates who are called for Main Exam will be required to bring this call letter along-with Main Exam call letter and other requisite documents as per information provided in the "information handout" and call letter.

However, scribe form (wherever applicable) will be collected during the Online Preliminary Exam.

Candidates need to bring one additional photograph (same as pasted by the candidate on call letter) along-with the call letter and other requisite documents as per information provided in the "information handout" and call letter.

Candidates reporting without photograph pasted on the call letter or without one additional photograph (same as pasted on call letter) will not be allowed to appear for the exam.

(It is advisable that candidate retains about 8 copies of the same photograph which is uploaded at the time of Application as these would be needed for further stages of this selection process)

At the time of Main Exam: Candidates must bring duly authenticated/stamped Online Preliminary Exam call letter (with authenticated/Stamped copy of ID proof) as well as Main Exam call letter. These documents along-with other requisite documents need to be submitted during the Main Exam.

Candidates need to bring the call letter and other requisite documents as per information provided in the "information handout" and call letter.
Candidates who do not bring the authenticated/ stamped call letter of online preliminary examination and authenticated/stamped photocopy of ID proof at the time of main examination will not be allowed to appear for the examination.

R. ANNOUNCEMENTS

All further announcements/ details pertaining to this recruitment process will only be published/ provided on IBPS official website www.ibps.in from time to time.

S. DISCLAIMER

Instances of providing incorrect false/ misleading information and/or process violation by a candidate detected at any stage of the selection process will lead to disqualification of the candidate from the selection process and he/she will not be allowed to appear in any of the Common Recruitment Process in the future. If such instances go undetected during the current selection process but are detected subsequently, such disqualification will take place with retrospective effect. Clarifications / decisions given / to be given by the Director, IBPS, regarding process for recruitment of CSA in Participating Banks (CRP CSA-XVI) shall be final and binding.

Mumbai **Director**
Date: 01.08.2026

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ANNEXURE-I: VACANCIES UNDER CRP-CSA-XVI
INDENT FOR THE YEAR 2027-28

(INDICATIVE)

UT : ANDAMAN & NICOBAR

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	0	0	0	0	0	0	0	0
CANARA BANK	0	1	5	1	8	15	0	0	0	0	1	0
CENTRAL BANK OF INDIA	0	0	0	0	1	1	0	0	0	0	0	0
INDIAN BANK	0	0	0	0	0	0	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	0	0	0	2	2	0	0	0	0	0	0
PUNJAB & SIND BANK	0	0	0	0	0	0	0	0	0	0	0	0
UCO BANK	0	0	0	0	0	0	0	0	0	0	0	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**0**	**1**	**5**	**1**	**11**	**18**	**0**	**0**	**0**	**0**	**1**	**0**

STATE : ANDHRA PRADESH

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	4	1	5	2	8	20	0	1	0	0	2	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	2	1	4	1	7	15	0	0	0	0	1	0
CANARA BANK	0	2	1	0	2	5	0	0	0	0	0	0
CENTRAL BANK OF INDIA	7	1	11	2	7	28	0	0	0	0	1	1
INDIAN BANK	10	3	17	4	21	55	1	0	0	0	4	2
INDIAN OVERSEAS BANK	4	1	6	2	12	25	0	1	1	0	4	1
PUNJAB NATIONAL BANK	4	2	8	3	13	30	0	1	0	0	3	1
PUNJAB & SIND BANK	0	0	0	0	0	0	0	0	0	0	0	0
UCO BANK	2	0	1	0	5	8	0	0	1	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**33**	**11**	**53**	**14**	**75**	**186**	**1**	**3**	**2**	**0**	**16**	**5**

STATE : ARUNACHAL PRADESH

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	2	0	0	2	4	0	1	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	0	0	0	0	0	0	0	0
CANARA BANK	0	4	0	1	5	10	0	0	0	0	1	0
CENTRAL BANK OF INDIA	0	2	0	1	2	5	0	0	0	0	0	0
INDIAN BANK	0	0	0	0	1	1	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	1	0	0	0	1	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	6	0	1	7	14	0	0	0	1	1	1

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PUNJAB & SIND BANK	0	4	0	1	5	10	0	0	0	0	1	0
UCO BANK	0	0	0	0	0	0	0	0	0	0	0	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**0**	**19**	**0**	**4**	**22**	**45**	**0**	**1**	**0**	**1**	**3**	**1**

STATE : ASSAM

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	3	4	9	3	17	36	1	1	0	0	4	1
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	2	2	0	0	0	0	0	0
CANARA BANK	3	6	14	5	27	55	1	0	1	0	5	2
CENTRAL BANK OF INDIA	5	8	21	3	17	54	1	0	0	0	3	1
INDIAN BANK	4	5	11	3	17	40	1	1	0	0	3	1
INDIAN OVERSEAS BANK	1	1	2	1	3	8	0	0	0	0	1	0
PUNJAB NATIONAL BANK	7	12	27	10	46	102	1	1	1	1	10	5
PUNJAB & SIND BANK	2	3	8	3	14	30	0	1	0	0	3	1
UCO BANK	1	2	5	2	12	22	0	0	1	0	3	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**26**	**41**	**97**	**30**	**155**	**349**	**5**	**4**	**3**	**1**	**32**	**11**

STATE : BIHAR

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	4	0	8	3	15	30	1	1	0	0	3	1
BANK OF INDIA	4	0	7	3	11	25	0	0	0	0	2	1
BANK OF MAHARASHTRA	1	0	2	0	5	8	0	0	0	0	0	0
CANARA BANK	14	0	24	9	43	90	1	1	1	0	9	4
CENTRAL BANK OF INDIA	32	0	47	9	44	132	0	1	1	1	9	4
INDIAN BANK	15	0	25	6	34	80	1	1	1	1	6	3
INDIAN OVERSEAS BANK	3	1	6	2	9	21	0	1	0	0	2	1
PUNJAB NATIONAL BANK	12	0	21	8	39	80	1	1	1	0	8	4
PUNJAB & SIND BANK	4	0	6	2	13	25	0	1	0	0	2	1
UCO BANK	0	0	0	0	0	0	0	0	0	0	0	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**89**	**1**	**146**	**42**	**213**	**491**	**4**	**7**	**4**	**2**	**41**	**19**

UT : CHANDIGARH

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	1	0	1	0	4	6	0	0	0	0	0	0
CANARA BANK	0	0	0	0	0	0	0	0	0	0	0	0
CENTRAL BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
INDIAN BANK	0	0	0	0	0	0	0	0	0	0	0	0
INDIAN OVERSEAS BANK	3	0	3	1	7	14	0	1	0	0	1	1

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PUNJAB NATIONAL BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB & SIND BANK	0	0	0	0	0	0	0	0	0	0	0	0
UCO BANK	0	0	0	0	0	0	0	0	0	0	0	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**4**	**0**	**4**	**1**	**11**	**20**	**0**	**1**	**0**	**0**	**1**	**1**

STATE : CHHATTISGARH

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	6	16	3	5	20	50	1	1	0	0	5	2
BANK OF INDIA	1	3	1	1	4	10	0	0	0	0	1	0
BANK OF MAHARASHTRA	0	1	0	0	4	5	0	0	0	0	0	0
CANARA BANK	10	22	3	6	24	65	1	0	1	0	6	2
CENTRAL BANK OF INDIA	6	8	2	3	11	30	0	0	0	1	2	1
INDIAN BANK	3	9	1	2	10	25	0	0	0	1	2	0
INDIAN OVERSEAS BANK	4	11	2	3	16	36	1	0	0	0	4	1
PUNJAB NATIONAL BANK	2	6	1	2	10	21	0	0	0	1	2	1
PUNJAB & SIND BANK	1	4	0	1	9	15	0	0	0	0	1	0
UCO BANK	0	2	0	0	6	8	0	0	1	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**33**	**82**	**13**	**23**	**114**	**265**	**3**	**1**	**2**	**3**	**24**	**7**

UT : DADRA & NAGAR HAVELI

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	1	1	1	1	4	0	1	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	0	0	0	0	0	0	0	0
CANARA BANK	0	2	0	0	3	5	0	0	0	0	0	0
CENTRAL BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
INDIAN BANK	0	0	0	0	0	0	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	3	0	0	6	9	0	0	0	0	1	0
PUNJAB & SIND BANK	0	0	0	0	0	0	0	0	0	0	0	0
UCO BANK	0	0	0	0	0	0	0	0	0	0	0	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**0**	**6**	**1**	**1**	**10**	**18**	**0**	**1**	**0**	**0**	**1**	**0**

UT : DAMAN & DIU

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	0	0	0	1	1	0	1	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	0	0	0	0	0	0	0	0
CANARA BANK	0	0	1	0	4	5	0	0	0	0	0	0
CENTRAL BANK OF INDIA	0	0	0	0	1	1	0	0	0	0	0	0
INDIAN BANK	0	0	0	0	0	0	0	0	0	0	0	0

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INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB & SIND BANK	0	0	0	0	0	0	0	0	0	0	0	0
UCO BANK	0	0	0	0	0	0	0	0	0	0	0	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**0**	**0**	**1**	**0**	**6**	**7**	**0**	**1**	**0**	**0**	**0**	**0**

UT : DELHI

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	1	0	3	4	0	0	0	0	0	0
CANARA BANK	15	8	31	10	36	100	1	1	1	1	10	4
CENTRAL BANK OF INDIA	5	2	10	1	7	25	0	0	0	0	1	0
INDIAN BANK	10	7	15	3	15	50	2	0	0	0	3	1
INDIAN OVERSEAS BANK	12	6	22	8	33	81	0	1	1	1	8	4
PUNJAB NATIONAL BANK	22	11	40	14	62	149	1	3	1	1	15	7
PUNJAB & SIND BANK	1	1	4	0	0	6	0	0	0	0	0	0
UCO BANK	0	0	0	0	0	0	0	0	0	0	0	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**65**	**35**	**123**	**36**	**156**	**415**	**4**	**5**	**3**	**3**	**37**	**16**

STATE : GOA

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	3	3	0	0	0	0	0	0
CANARA BANK	0	5	8	4	28	45	0	0	1	0	4	2
CENTRAL BANK OF INDIA	0	0	1	1	5	7	0	0	0	0	0	0
INDIAN BANK	0	0	0	0	1	1	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	1	0	2	3	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	0	0	0	1	1	0	0	0	0	0	0
PUNJAB & SIND BANK	0	0	0	0	0	0	0	0	0	0	0	0
UCO BANK	0	0	0	0	1	1	0	0	0	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**0**	**5**	**10**	**5**	**41**	**61**	**0**	**0**	**1**	**0**	**5**	**2**

STATE : GUJARAT

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	17	35	63	23	97	235	3	3	2	2	24	10
BANK OF INDIA	4	9	16	6	25	60	1	1	1	1	6	2
BANK OF MAHARASHTRA	1	3	5	2	9	20	0	0	0	0	2	0
CANARA BANK	8	17	31	11	48	115	1	1	1	1	12	5
CENTRAL BANK OF INDIA	10	18	36	8	37	109	1	1	0	1	8	4

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INDIAN BANK	3	4	8	2	13	30	0	1	0	0	2	1
INDIAN OVERSEAS BANK	3	8	14	5	25	55	1	0	1	0	6	2
PUNJAB NATIONAL BANK	1	2	4	1	8	16	0	0	0	1	2	1
PUNJAB & SIND BANK	1	1	4	1	8	15	0	0	0	0	1	0
UCO BANK	2	6	13	4	18	43	1	0	1	0	5	1
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**50**	**103**	**194**	**63**	**288**	**698**	**8**	**7**	**6**	**6**	**68**	**26**

STATE : HARYANA

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	1	0	1	0	3	5	0	1	0	0	0	0
BANK OF INDIA	1	0	1	1	2	5	0	0	0	0	0	0
BANK OF MAHARASHTRA	1	0	2	0	6	9	0	0	0	0	0	0
CANARA BANK	14	0	20	7	34	75	1	1	1	0	7	3
CENTRAL BANK OF INDIA	12	0	17	3	15	47	0	0	1	0	3	1
INDIAN BANK	7	0	10	3	15	35	0	0	1	1	3	1
INDIAN OVERSEAS BANK	1	0	1	0	3	5	0	0	0	0	1	0
PUNJAB NATIONAL BANK	0	0	0	0	2	2	0	0	0	0	0	0
PUNJAB & SIND BANK	0	0	2	0	0	2	0	0	0	0	0	0
UCO BANK	2	0	2	1	6	11	0	0	1	0	2	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**39**	**0**	**56**	**15**	**86**	**196**	**1**	**2**	**4**	**1**	**16**	**5**

STATE : HIMACHAL PRADESH

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	2	2	0	0	0	0	0	0
CANARA BANK	7	1	6	3	13	30	0	0	1	0	3	1
CENTRAL BANK OF INDIA	5	1	3	1	5	15	0	0	0	0	1	0
INDIAN BANK	1	0	0	0	3	4	0	0	0	0	0	0
INDIAN OVERSEAS BANK	2	0	1	1	1	5	0	0	0	0	1	0
PUNJAB NATIONAL BANK	2	0	2	1	5	10	0	0	0	0	1	0
PUNJAB & SIND BANK	2	0	2	1	5	10	0	0	0	0	1	0
UCO BANK	6	2	4	1	8	21	0	0	1	0	2	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**25**	**4**	**18**	**8**	**42**	**97**	**0**	**0**	**2**	**0**	**9**	**1**

UT : JAMMU & KASHMIR

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	0	0	0	0	0	0	0	0
CANARA BANK	2	4	10	3	16	35	0	0	1	0	3	1

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CENTRAL BANK OF INDIA	0	0	0	0	1	1	0	0	0	0	0	0
INDIAN BANK	0	0	1	0	5	6	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	1	3	1	7	12	0	0	0	1	1	1
PUNJAB & SIND BANK	0	1	1	0	3	5	0	0	0	0	0	0
UCO BANK	0	0	2	0	6	8	0	0	1	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**2**	**6**	**17**	**4**	**38**	**67**	**0**	**0**	**2**	**1**	**5**	**2**

STATE : JHARKHAND

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF INDIA	5	10	5	4	16	40	1	0	1	0	4	1
BANK OF MAHARASHTRA	1	3	1	1	6	12	0	0	0	0	1	0
CANARA BANK	8	15	7	6	24	60	1	0	1	0	6	2
CENTRAL BANK OF INDIA	2	2	2	1	5	12	0	0	0	0	1	0
INDIAN BANK	2	9	5	2	12	30	1	0	0	0	2	1
INDIAN OVERSEAS BANK	1	2	1	0	5	9	0	0	0	0	2	0
PUNJAB NATIONAL BANK	0	2	0	0	6	8	0	0	0	0	1	0
PUNJAB & SIND BANK	0	1	0	0	3	4	0	0	0	0	0	0
UCO BANK	0	1	0	0	6	7	0	0	0	1	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**19**	**45**	**21**	**14**	**83**	**182**	**3**	**0**	**2**	**1**	**18**	**4**

STATE : KARNATAKA

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	28	14	48	18	72	180	2	2	2	2	18	8
BANK OF INDIA	6	3	11	4	16	40	0	1	0	1	4	1
BANK OF MAHARASHTRA	2	1	4	1	9	17	0	0	0	0	1	0
CANARA BANK	128	56	216	80	320	800	8	8	8	8	80	36
CENTRAL BANK OF INDIA	6	3	12	1	7	29	0	0	0	0	1	0
INDIAN BANK	7	3	12	3	15	40	0	0	0	1	3	1
INDIAN OVERSEAS BANK	9	5	16	6	25	61	2	0	1	1	6	3
PUNJAB NATIONAL BANK	37	16	63	23	95	234	2	2	3	2	23	10
PUNJAB & SIND BANK	0	0	2	0	3	5	0	0	0	0	0	0
UCO BANK	1	0	2	0	5	8	1	0	0	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**224**	**101**	**386**	**136**	**567**	**1414**	**15**	**13**	**14**	**15**	**137**	**59**

STATE : KERALA

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	4	0	9	3	19	35	1	1	0	0	4	1
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	2	0	5	2	11	20	0	0	0	0	2	0

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CANARA BANK	0	0	1	0	4	5	0	0	0	0	0	0
CENTRAL BANK OF INDIA	3	0	10	3	17	33	0	0	0	1	3	1
INDIAN BANK	0	0	2	0	3	5	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	0	0	0	1	1	0	0	0	0	0	0
PUNJAB & SIND BANK	0	0	0	0	0	0	0	0	0	0	0	0
UCO BANK	0	0	2	0	7	9	0	0	1	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**9**	**0**	**29**	**8**	**62**	**108**	**1**	**1**	**1**	**1**	**10**	**2**

UT : LADAKH

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	0	0	0	0	0	0	0	0
CANARA BANK	0	0	0	0	5	5	0	0	0	0	0	0
CENTRAL BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
INDIAN BANK	0	0	0	0	0	0	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB & SIND BANK	0	0	0	0	1	1	0	0	0	0	0	0
UCO BANK	0	0	0	0	0	0	0	0	0	0	0	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**0**	**0**	**0**	**0**	**6**	**6**	**0**	**0**	**0**	**0**	**0**	**0**

UT : LAKSHADWEEP

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	0	0	0	0	0	0	0	0
CANARA BANK	0	4	0	1	5	10	0	0	0	0	1	0
CENTRAL BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
INDIAN BANK	0	0	0	0	0	0	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB & SIND BANK	0	0	0	0	0	0	0	0	0	0	0	0
UCO BANK	0	0	0	0	1	1	0	0	0	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**0**	**4**	**0**	**1**	**6**	**11**	**0**	**0**	**0**	**0**	**2**	**0**

STATE : MADHYA PRADESH

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	5	6	4	3	12	30	1	1	0	0	3	1
BANK OF INDIA	9	12	9	6	24	60	1	1	1	1	6	2

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BANK OF MAHARASHTRA	3	5	3	2	13	26	1	0	0	0	2	1
CANARA BANK	13	20	13	9	35	90	1	1	1	0	9	4
CENTRAL BANK OF INDIA	27	23	32	10	40	132	1	1	1	1	9	4
INDIAN BANK	14	23	19	8	36	100	2	1	1	1	8	3
INDIAN OVERSEAS BANK	7	8	6	4	13	38	1	0	1	0	4	2
PUNJAB NATIONAL BANK	8	11	8	5	27	59	1	1	0	0	6	3
PUNJAB & SIND BANK	1	1	0	0	4	6	0	0	0	0	0	0
UCO BANK	4	5	4	2	14	29	1	0	1	0	3	1
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**91**	**114**	**98**	**49**	**218**	**570**	**10**	**6**	**6**	**3**	**50**	**21**

STATE : MAHARASHTRA

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	8	6	18	7	31	70	1	1	1	0	7	3
BANK OF INDIA	15	14	41	15	65	150	2	2	2	2	15	6
BANK OF MAHARASHTRA	19	17	53	19	90	198	2	2	2	1	19	8
CANARA BANK	15	13	40	15	67	150	2	1	2	1	15	6
CENTRAL BANK OF INDIA	28	19	49	12	56	164	2	2	2	1	15	8
INDIAN BANK	9	6	28	6	31	80	1	0	1	2	6	2
INDIAN OVERSEAS BANK	2	2	7	2	11	24	0	1	0	0	4	1
PUNJAB NATIONAL BANK	16	14	44	16	75	165	2	1	3	1	17	7
PUNJAB & SIND BANK	1	0	2	0	7	10	0	0	0	0	1	0
UCO BANK	4	5	9	3	19	40	1	0	1	0	4	1
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**117**	**96**	**291**	**95**	**452**	**1051**	**13**	**10**	**14**	**8**	**103**	**42**

STATE : MANIPUR

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	2	1	1	3	7	0	1	0	0	1	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	0	0	0	0	0	0	0	0
CANARA BANK	0	1	0	0	1	2	0	0	0	0	0	0
CENTRAL BANK OF INDIA	0	0	0	0	2	2	0	0	0	0	0	0
INDIAN BANK	0	0	0	0	1	1	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	6	2	2	10	20	0	0	0	1	2	1
PUNJAB & SIND BANK	0	1	0	0	3	4	0	0	0	0	0	0
UCO BANK	0	2	0	0	4	6	0	0	1	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**0**	**12**	**3**	**3**	**24**	**42**	**0**	**1**	**1**	**1**	**4**	**1**

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STATE : MEGHALAYA

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	1	0	0	2	3	0	1	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	2	2	0	0	0	0	0	0
CANARA BANK	0	0	0	0	2	2	0	0	0	0	0	0
CENTRAL BANK OF INDIA	0	2	0	1	2	5	0	0	0	0	0	0
INDIAN BANK	0	0	0	0	2	2	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	1	0	0	3	4	0	0	0	0	0	0
PUNJAB & SIND BANK	0	0	0	0	2	2	0	0	0	0	0	0
UCO BANK	0	0	0	0	2	2	0	0	1	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**0**	**4**	**0**	**1**	**17**	**22**	**0**	**1**	**1**	**0**	**1**	**0**

STATE : MIZORAM

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	3	0	0	2	5	0	1	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	0	0	0	0	0	0	0	0
CANARA BANK	0	2	0	0	3	5	0	0	0	0	0	0
CENTRAL BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
INDIAN BANK	0	0	0	0	1	1	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	1	0	0	3	4	0	0	0	0	0	0
PUNJAB & SIND BANK	0	0	0	0	0	0	0	0	0	0	0	0
UCO BANK	0	0	0	0	2	2	0	0	1	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**0**	**6**	**0**	**0**	**11**	**17**	**0**	**1**	**1**	**0**	**1**	**0**

STATE : NAGALAND

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	4	0	1	3	8	0	1	0	0	1	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	0	0	0	0	0	0	0	0
CANARA BANK	0	4	0	1	5	10	0	0	0	0	1	0
CENTRAL BANK OF INDIA	0	1	0	0	3	4	0	0	0	0	0	0
INDIAN BANK	0	2	0	0	4	6	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB & SIND BANK	0	0	0	0	1	1	0	0	0	0	0	0
UCO BANK	0	0	0	0	2	2	0	0	1	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**0**	**11**	**0**	**2**	**18**	**31**	**0**	**1**	**1**	**0**	**3**	**0**

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STATE : ODISHA

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	5	6	3	3	13	30	1	1	0	0	3	1
BANK OF INDIA	2	2	1	1	4	10	0	0	0	0	1	0
BANK OF MAHARASHTRA	1	1	0	0	6	8	0	0	0	0	0	0
CANARA BANK	16	22	12	10	40	100	1	1	1	1	10	4
CENTRAL BANK OF INDIA	3	4	4	1	7	19	0	0	0	0	1	0
INDIAN BANK	7	10	6	4	18	45	1	0	1	0	4	1
INDIAN OVERSEAS BANK	7	9	5	3	17	41	1	1	0	1	4	2
PUNJAB NATIONAL BANK	8	11	6	5	23	53	1	1	0	0	5	2
PUNJAB & SIND BANK	0	0	1	0	4	5	0	0	0	0	0	0
UCO BANK	6	5	2	2	11	26	0	1	0	1	3	1
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**55**	**70**	**40**	**29**	**143**	**337**	**5**	**5**	**2**	**3**	**31**	**11**

UT : PUDUCHERRY

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	0	0	0	0	0	0	0	0
CANARA BANK	0	0	0	0	2	2	0	0	0	0	0	0
CENTRAL BANK OF INDIA	0	0	0	0	2	2	0	0	0	0	0	0
INDIAN BANK	0	0	1	0	4	5	0	0	0	0	0	0
INDIAN OVERSEAS BANK	1	0	4	1	6	12	1	0	0	0	1	0
PUNJAB NATIONAL BANK	0	0	0	0	2	2	0	0	0	0	0	0
PUNJAB & SIND BANK	0	0	0	0	0	0	0	0	0	0	0	0
UCO BANK	0	0	0	0	3	3	0	1	0	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**1**	**0**	**5**	**1**	**19**	**26**	**1**	**1**	**0**	**0**	**2**	**0**

STATE : PUNJAB

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	6	0	4	2	8	20	0	1	0	0	2	0
BANK OF INDIA	4	0	3	2	6	15	0	0	0	0	1	0
BANK OF MAHARASHTRA	2	0	1	0	6	9	0	0	0	0	0	0
CANARA BANK	21	0	15	7	32	75	1	1	1	0	7	3
CENTRAL BANK OF INDIA	17	0	11	3	12	43	0	0	1	0	3	1
INDIAN BANK	17	0	11	4	18	50	0	1	1	0	4	1
INDIAN OVERSEAS BANK	16	0	12	5	25	58	1	0	0	1	6	2
PUNJAB NATIONAL BANK	13	0	9	4	20	46	1	1	0	0	5	2
PUNJAB & SIND BANK	46	0	31	10	45	132	14	2	2	3	10	4
UCO BANK	8	0	9	3	13	33	1	1	0	0	3	1
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**150**	**0**	**106**	**40**	**185**	**481**	**18**	**7**	**5**	**4**	**41**	**14**

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STATE : RAJASTHAN

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	10	8	12	6	24	60	1	1	1	0	6	2
BANK OF INDIA	3	2	3	2	5	15	0	0	0	0	1	0
BANK OF MAHARASHTRA	2	1	2	1	7	13	0	0	0	0	1	0
CANARA BANK	13	10	16	8	33	80	1	1	1	0	8	3
CENTRAL BANK OF INDIA	12	11	15	4	15	57	0	0	0	1	3	1
INDIAN BANK	6	7	11	3	18	45	0	0	1	0	3	1
INDIAN OVERSEAS BANK	7	5	8	4	14	38	1	1	0	0	4	2
PUNJAB NATIONAL BANK	12	9	15	7	32	75	1	0	1	1	8	3
PUNJAB & SIND BANK	0	0	0	0	0	0	0	0	0	0	0	0
UCO BANK	2	0	2	0	5	9	0	0	1	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**67**	**53**	**84**	**35**	**153**	**392**	**4**	**3**	**5**	**2**	**35**	**12**

STATE : SIKKIM

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	0	1	1	1	1	4	0	1	0	0	0	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	0	0	0	0	0	0	0	0
CANARA BANK	0	2	2	1	5	10	0	0	0	0	1	0
CENTRAL BANK OF INDIA	0	1	1	1	3	6	0	0	0	0	0	0
INDIAN BANK	0	0	0	0	2	2	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	0	0	0	0	4	4	0	0	0	0	0	0
PUNJAB & SIND BANK	0	0	0	0	0	0	0	0	0	0	0	0
UCO BANK	0	0	0	0	2	2	0	0	1	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**0**	**4**	**4**	**3**	**17**	**28**	**0**	**1**	**1**	**0**	**2**	**0**

STATE : TAMIL NADU

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	9	1	13	6	21	50	1	1	0	0	5	2
BANK OF INDIA	1	0	1	1	2	5	0	0	0	0	0	0
BANK OF MAHARASHTRA	7	0	10	4	19	40	1	0	0	0	4	1
CANARA BANK	0	1	1	0	3	5	0	0	0	0	0	0
CENTRAL BANK OF INDIA	15	0	23	4	19	61	1	0	0	0	4	1
INDIAN BANK	75	2	111	29	128	345	5	3	3	3	29	13
INDIAN OVERSEAS BANK	13	1	29	6	28	77	1	2	0	2	13	3
PUNJAB NATIONAL BANK	11	0	16	6	27	60	1	0	1	0	6	3
PUNJAB & SIND BANK	0	0	2	0	4	6	0	0	0	0	0	0
UCO BANK	6	0	7	2	11	26	0	0	1	0	3	1
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**137**	**5**	**213**	**58**	**262**	**675**	**10**	**6**	**5**	**5**	**64**	**24**

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STATE : TELANGANA

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	2	1	4	1	7	15	0	1	0	0	2	0
BANK OF INDIA	1	0	1	1	2	5	0	0	0	0	0	0
BANK OF MAHARASHTRA	1	0	2	1	7	11	0	0	0	0	1	0
CANARA BANK	2	8	4	1	0	15	0	0	0	0	1	0
CENTRAL BANK OF INDIA	5	2	7	3	13	30	0	1	0	0	3	1
INDIAN BANK	8	4	15	4	19	50	0	0	0	2	4	2
INDIAN OVERSEAS BANK	7	3	10	3	17	40	0	0	1	1	4	2
PUNJAB NATIONAL BANK	1	0	3	1	7	12	0	0	0	0	1	1
PUNJAB & SIND BANK	1	0	0	0	2	3	0	0	0	0	0	0
UCO BANK	1	0	2	1	6	10	0	0	1	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**29**	**18**	**48**	**16**	**80**	**191**	**0**	**2**	**2**	**3**	**17**	**6**

STATE : TRIPURA

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	2	2	0	1	3	8	0	1	0	0	1	0
BANK OF INDIA	0	0	0	0	0	0	0	0	0	0	0	0
BANK OF MAHARASHTRA	0	0	0	0	0	0	0	0	0	0	0	0
CANARA BANK	2	4	0	1	7	14	0	0	0	0	1	0
CENTRAL BANK OF INDIA	0	0	0	0	2	2	0	0	0	0	0	0
INDIAN BANK	0	0	0	0	1	1	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	6	11	0	3	18	38	1	1	0	0	4	2
PUNJAB & SIND BANK	0	0	0	0	0	0	0	0	0	0	0	0
UCO BANK	0	0	0	0	1	1	0	0	0	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**10**	**17**	**0**	**5**	**32**	**64**	**1**	**2**	**0**	**0**	**7**	**2**

STATE : UTTAR PRADESH

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	55	3	71	26	105	260	3	3	3	2	26	11
BANK OF INDIA	7	0	9	4	15	35	0	0	0	0	3	1
BANK OF MAHARASHTRA	6	0	8	3	15	32	1	0	0	0	3	1
CANARA BANK	50	4	64	24	98	240	2	2	3	2	24	10
CENTRAL BANK OF INDIA	47	2	80	14	59	202	2	2	3	2	17	9
INDIAN BANK	91	3	121	34	141	390	7	4	4	8	34	15
INDIAN OVERSEAS BANK	23	2	30	10	45	110	1	1	1	1	11	5
PUNJAB NATIONAL BANK	73	3	94	35	145	350	4	3	4	3	35	16
PUNJAB & SIND BANK	15	0	20	6	31	72	1	1	0	0	6	3
UCO BANK	8	0	11	3	18	40	0	0	1	1	4	1
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**375**	**17**	**508**	**159**	**672**	**1731**	**21**	**16**	**19**	**19**	**163**	**72**

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STATE : UTTARAKHAND

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	3	0	2	1	9	15	0	1	0	0	2	0
BANK OF INDIA	1	0	1	1	2	5	0	0	0	0	0	0
BANK OF MAHARASHTRA	3	0	2	1	12	18	0	0	0	0	1	0
CANARA BANK	11	2	8	6	38	65	1	0	1	0	6	2
CENTRAL BANK OF INDIA	2	0	2	1	6	11	0	0	0	0	1	0
INDIAN BANK	0	0	0	0	5	5	0	0	0	0	0	0
INDIAN OVERSEAS BANK	0	0	0	0	0	0	0	0	0	0	0	0
PUNJAB NATIONAL BANK	3	0	2	1	12	18	0	0	1	0	2	1
PUNJAB & SIND BANK	0	0	0	0	2	2	0	0	0	0	0	0
UCO BANK	1	0	0	0	5	6	0	0	1	0	1	0
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**24**	**2**	**17**	**11**	**91**	**145**	**1**	**1**	**3**	**0**	**13**	**3**

STATE : WEST BENGAL

BANKS	SC	ST	OBC (NCL)	EWS	UR	TOTAL	Out of Which					
							HI	OC	VI	ID	ESM	DESM
BANK OF BARODA	4	0	4	2	5	15	0	1	0	0	2	0
BANK OF INDIA	5	1	4	2	8	20	0	0	0	0	2	0
BANK OF MAHARASHTRA	4	1	4	2	9	20	0	0	0	0	2	0
CANARA BANK	24	5	24	10	42	105	1	1	1	1	10	4
CENTRAL BANK OF INDIA	49	12	45	9	35	150	2	2	1	1	11	7
INDIAN BANK	45	9	41	14	61	170	1	2	1	2	14	6
INDIAN OVERSEAS BANK	4	0	3	1	10	18	0	0	1	0	2	1
PUNJAB NATIONAL BANK	95	20	91	41	168	415	3	4	4	6	42	19
PUNJAB & SIND BANK	0	0	2	0	3	5	0	0	0	0	0	0
UCO BANK	6	1	6	2	13	28	1	0	1	0	3	1
UNION BANK OF INDIA	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
TOTAL	**236**	**49**	**224**	**83**	**354**	**946**	**8**	**10**	**9**	**10**	**88**	**38**

NR= Not Reported

May include backlog vacancies for some banks.

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ANNEXURE II: EXAMINATION CENTRES – Preliminary and Main Examination
(Tentative List)

The examination may be held at the following centres and the address of the venue will be notified in the call letters. IBPS, however, reserves the right to cancel any of the Examination Centres and/ or add some other Centres, at its discretion, depending upon the response, administrative feasibility, etc. IBPS also reserves the right to allot the candidate to any centre other than the one he/she has opted for.

State Code	State /UT / NCR	Preliminary Examination Centre	Main Examination Center
11	Andaman & Nicobar	Port Blair	Port Blair
12	Andhra Pradesh	Ananthapur, Chirala, Guntur/ Vijaywada , Kadapa, Kakinada, Kurnool, Nellore, Ongole, Rajahmundry, Tirupati, Vishakhapatnam, Vizianagaram	Guntur/ Vijaywada, Kurnool, Vishakhapatnam, Vizianagaram
13	Arunachal Pradesh	Naharlagun	Naharlagun
14	Assam	Dibrugarh, Guwahati, Jorhat, Silchar, Tezpur	Dibrugarh, Guwahati, Jorhat, Silchar
15	Bihar	Arrah, Aurangabad, Bhagalpur, Darbhanga, Gaya, Muzaffarpur, Patna, Purnea	Arrah, Bhagalpur, Darbhanga, Gaya, Muzaffarpur, Patna, Purnea
16	Chandigarh	Chandigarh/Mohali	Chandigarh/Mohali
17	Chhattisgarh	Bhilai/ Bhilai Nagar, Bilaspur, Raipur	Bhilai/ Bhilai Nagar, Bilaspur, Raipur
18	Dadra & Nagar Haveli and Daman & Diu	Surat/Bardoli	Surat/Bardoli
19	Delhi	Delhi/New Delhi/Delhi NCR	Delhi/New Delhi/Delhi NCR
20	Goa	Mapusa	Mapusa
21	Gujarat	Ahmedabad/Gandhinagar, Anand/ Vadodara, Mehsana, Rajkot, Surat/ Bardoli	Ahmedabad/Gandhinagar, Rajkot, Surat/ Bardoli, Anand/ Vadodara
22	Haryana	Ambala, Faridabad, Gurugram, Kurukshetra	Ambala, Faridabad, Gurugram, Kurukshetra
23	Himachal Pradesh	Hamirpur, Mandi, Kangra, Kullu, Shimla, Una, Bilaspur	Hamirpur, Kangra Mandi, Shimla, Una, Bilaspur
24	Jammu & Kashmir	Jammu, Samba, Srinagar	Jammu, Samba, Srinagar
25	Jharkhand	Bokaro Steel City, Dhanbad, Hazaribagh, Jamshedpur, Ranchi	Dhanbad, Hazaribagh, Jamshedpur, Ranchi
26	Karnataka	Bengaluru, Belagavi(Belgaum), Kalaburagi(Gulbarga), Dharwad /Hubballi (Hubli), Mangaluru(Mangalore), Mysuru(Mysore), Shivamogga(Shimoga), Udupi	Bengaluru , Belagavi(Belgaum), Dharwad/Hubballi (Hubli), Kalaburagi(Gulbarga), Mangaluru(Mangalore), Mysuru(Mysore), Shivamogga(Shimoga), Udupi

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27	Kerala	Alappuzha, Ernakulam, Kannur, Kollam, Kottayam, Kozhikode, Malappuram, Palakkad, Thiruvananthapuram, Thrissur	Alappuzha, Ernakulam, Kollam, Kottayam, Kozhikode, Malappuram Thiruvananthapuram, Thrissur
28	Ladakh	Leh, Kargil	Leh, Kargil
29	Lakshadweep	Kavaratti	Kavaratti
30	Madhya Pradesh	Bhopal, Gwalior, Indore, Jabalpur, Sagar, Satna, Ujjain	Bhopal, Indore, Gwalior, Jabalpur, Satna, Ujjain
31	Maharashtra	Amravati, Chhatrapati Sambhaji Nagar, Chandrapur, Dhule, Jalgaon, Kolhapur, Latur, Mumbai/ Thane/ Navi Mumbai/ MMR, Nagpur, Nanded, Nashik, Pune, Solapur, Sangli, Satara, Ratnagiri	Amravati, Chhatrapati Sambhaji Nagar, Jalgaon, Kolhapur ,Mumbai/ Thane/ Navi Mumbai/ MMR, Nagpur, Nanded, Pune
32	Manipur	Churachandpur, Imphal, Kakching, Thoubal	Churachandpur, Imphal, Kakching, Thoubal
33	Meghalaya	Shillong, Tura	Shillong, Tura
34	Mizoram	Aizawl	Aizawl
35	Nagaland	Kohima, Dimapur	Kohima, Dimapur
36	Odisha	Balasore, Berhampur(Ganjam), Bhubaneshwar, Cuttack, Dhenkanal, Rourkela, Sambalpur	Bhubaneshwar, Cuttack, Rourkela, Sambalpur
37	Puducherry	Puducherry	Puducherry
38	Punjab	Amritsar, Bathinda, Mohali, Patiala, Phagwara	Amritsar, Bathinda, Mohali, Patiala, Phagwara
39	Rajasthan	Ajmer, Bikaner, Jaipur, Jodhpur, Kota, Sikar, Udaipur	Bikaner, Jaipur, Jodhpur, Udaipur, Sikar
40	Sikkim	Gangtok	Gangtok
41	Tamil Nadu	Chennai, Coimbatore, Erode, Kanchipuram, Madurai, Namakkal, Nagercoil/ Kanyakumari, Salem, Thanjavur, Thiruchirapalli, Tirunelveli, Vellore, Virudhunagar, Tirupur, Viluppuram, Cuddalore	Chennai, Coimbatore Madurai, Namakkal, Salem, Thiruchirapalli, Tirunelveli, Vellore, Virudhunagar, Cuddalore
42	Telangana	Hyderabad, Karimnagar, Khammam, Warangal	Hyderabad, Karimnagar, Warangal
43	Tripura	Agartala	Agartala
44	Uttar Pradesh	Agra, Aligarh, Bareilly, Ayodhya, Ghaziabad, Gorakhpur, Jhansi, Kanpur, Lucknow, Meerut, Moradabad, Muzaffarnagar, Noida/ Greater Noida, Prayagraj, Varanasi	Ghaziabad, Noida/ Greater Noida, Kanpur, Lucknow, Meerut, Prayagraj(Allahabad), Varanasi
45	Uttarakhand	Dehradun, Haldwani, Roorkee	Dehradun, Haldwani, Roorkee
46	West Bengal	Asansol, Burdwan, Hooghly, Kalyani, Durgapur, Kolkata, Siliguri,	Asansol, Durgapur, Kalyani, Kolkata, Siliguri

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ANNEXURE III: State-wise Local Languages Applicable for LLPT

List of Specified Local Languages					
Sr. No.	**State/ UT**	**Language**	**Sr. No.**	**State/ UT**	**Language**
1	Andaman & Nicobar Islands	Hindi/ English	19	Lakshadweep	Malayalam
2	Andhra Pradesh	Telugu/ Urdu	20	Madhya Pradesh	Hindi
3	Arunachal Pradesh	English	21	Maharashtra	Marathi
4	Assam	Assamese/ Bengali/ Bodo	22	Manipur	Manipuri/ English
5	Bihar	Hindi/ Urdu	23	Meghalaya	English/ Garo/ Khasi
6	Chandigarh UT	Hindi/ Punjabi	24	Mizoram	Mizo
7	Chhattisgarh	Hindi	25	Nagaland	English
8	Dadra &Nagar Haveli and Daman & Diu	Gujarati	26	Odisha	Odia
9	Delhi	Hindi	27	Puducherry	Tamil
10	Goa	Konkani	28	Punjab	Punjabi/ Hindi
11	Gujarat	Gujarati	29	Rajasthan	Hindi
12	Haryana	Hindi/ Punjabi	30	Sikkim	Nepali/ English
13	Himachal Pradesh	Hindi	31	Tamil Nadu	Tamil
14	Jammu & Kashmir UT	Urdu/ Hindi	32	Telangana	Telugu/ Urdu
15	Jharkhand	Hindi/ Santhali	33	Tripura	Bengali/ Kokborok
16	Karnataka	Kannada	34	Uttar Pradesh	Hindi/ Urdu
17	Kerala	Malayalam	35	Uttarakhand	Hindi
18	Ladakh UT	Urdu/ Ladakhi/ Bhoti (Bodhi)	36	West Bengal	Bengali/ Nepali

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ANNEXURE IV: Guidelines for scanning and Upload of Documents

Before applying online, a candidate will be required to have a scanned (digital) image of

- **his/her photograph**
- **signature**
- **left thumb impression**
- **hand written declaration**
- **SSC/ SSLC/ 10th standard or equivalent certificate**
- **certificate as mentioned in Clause K (ix) - if applicable, as per the specifications given below.**

Please note that until photographs and signatures are as per the specifications provided, the system will not allow the candidate to move forward to the next stage of application.

Photograph Image: (4.5cm × 3.5cm)

- Photograph must be a recent passport style colour picture.
- Make sure that the picture is in colour, taken against a light-coloured, preferably white, background.
- Look straight at the camera with a relaxed face.
- If the picture is taken on a sunny day, have the sun behind you, or place yourself in the shade, so that you are not squinting and there are no harsh shadows.
- If you have to use flash, ensure there's no "red-eye".
- If you wear glasses make sure that there are no reflections and your eyes can be clearly seen.
- Caps, hats and dark glasses are not acceptable. Religious headwear is allowed but it must not cover your face.
- Dimensions 200 x 230 pixels (preferred).
- Size of file should be between 20kb–50 kb.
- Ensure that the size of the scanned image is not more than 50kb. If the size of the file is more than 50 kb, then adjust the settings of the scanner such as the DPI resolution, no. of colours etc., during the process of scanning.
- Photo uploaded should be of appropriate size and clearly visible.

Photograph Capture

- In addition to the above photograph, candidates will also be required to capture and upload their live photograph either by using webcam or mobile phone.
- On selecting "Capture Photo" option, candidates' webcam will be activated allowing them to take their picture, which will be auto uploaded in the application form.
- On selecting "Click here to Scan" option, candidates can use their mobile phone to scan the QR code, which will redirect to a website, allowing to take photograph on their mobile phone. On selecting the taken picture, photograph will be auto uploaded in the application form.

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Dos and Don'ts of Photo Capture

Do's and Don'ts of Photo Capture	
Dos	Don'ts
• Ensure the photo is captured against a light coloured, preferably white background and there is adequate light. • Look straight at the webcam/ camera. • Photograph should be of passport size	• Small size photograph not to be clicked/ uploaded. • Coloured glasses or sunglasses/ Cap should not be worn. • Shadow on face/ not facing the camera/ distorted face/ face covered with mask / blurred image. • Photo not to be taken in dark/ improper background.

Signature

- The applicant has to sign on white paper with Black Ink pen.
  - Dimensions 140 x 60 pixels (preferred)
  - Size of file should be between 10kb – 20kb
  - Ensure that the size of the scanned image is not more than 20kb
  - Signature (Not in CAPITAL LETTERS) uploaded should be of appropriate size and clearly visible.

Left Thumb Impression

- The applicant has to put his left thumb impression on a white paper with black or blue ink.
  - **File type:** jpg / jpeg
  - **Dimensions:** 240 x 240 pixels in 200 DPI (Preferred for required quality) i.e 3 cm * 3 cm (Width * Height)
  - **File Size:** 20 KB – 50 KB
  - Note: If a candidate is not having left thumb, he/she may use his/ her right thumb. If both thumbs are missing, the impression of one of the fingers of the left hand starting from the forefinger should be taken. If there are no fingers on the left hand, the impression of one of the fingers of the right hand starting from the forefinger should be taken. If no fingers are available, the impression of left toe may be taken. In all such cases where left thumb impression is not uploaded, the candidate should specify in the uploaded document the name of finger and the specification of left/right hand or toe.

Hand-written declaration Image:

- The applicant has to write the declaration in English only clearly on a white paper with black ink.
  - **File type:** jpg / jpeg
  - **Dimensions:** 800 x 400 pixels in 200 DPI (Preferred for required quality) i.e. 10 cm * 5 cm (Width * Height)
  - **File Size:** 50 KB – 100 KB

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- **Note:** The hand written declaration has to be in the candidate's hand writing and in English only. The text should **NOT BE IN CAPITAL LETTERS**. If it is written by anybody else and uploaded or in any other language, the application will be considered as invalid. (In the case of candidates who cannot write, may get the text of declaration typed and put their left hand thumb impression (if not able to sign also) below the typed declaration and upload the document as per specifications)

- **The text for the hand written declaration is as follows –**
  "I, _____ (Name of the candidate), hereby declare that all the information submitted by me in the application form is correct, true and valid. I will present the supporting documents as and when required."

SSC/ SSLC/ 10th standard or equivalent certificate and Certificate as mentioned in Clause K (ix) for eligible candidates:

- **Document must be in PDF format.**
- **Page size of the document to be A4.**
- **Size of the file should not be exceeding 500 KB.**
- **In case of Document being scanned, please ensure it is saved as PDF and size not more than 500 KB as PDF. If the size of the file is more than 500KB, then adjust the setting of the scanner such as the DPI resolution, no. of colors etc., during the process of scanning. Please ensure that Documents uploaded are clear and readable.**

- The signature, left thumb impression and the hand written declaration should be of the applicant and not by any other person.
- If the Applicant's signature on the attendance sheet or Call letter, signed at the time of the examination, does not match the signature uploaded, the applicant will be disqualified.
- Signature / Hand written declaration in CAPITAL LETTERS shall NOT be accepted.
- **Ensure that the photo, signature, left thumb impression, hand written declaration SSC/ SSLC/ 10th standard or equivalent certificate and certificate as mentioned in Clause K (ix) – if applicable, are uploaded at the specified spaces only in the online application form.**

Ensure that all these scanned documents adhere to the required specifications.

Scanning the documents:

- Set the scanner resolution to a minimum of 200 dpi (dots per inch).
- Set Colour to True Colour.
- File Size as specified above.
- Crop the image in the scanner to the edge of the photograph/signature/ left thumb impression / hand written declaration, then use the upload editor to crop the image to the final size (as specified above).
- The image file should be JPG or JPEG format. An example file name is: image01.jpg or image01.jpeg. Image dimensions can be checked by listing the folder files or moving the mouse over the file image icon.

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- Candidates using MS Windows/MSOffice can easily obtain documents in .jpeg format by using MS Paint or MSOffice Picture Manager. Scanned documents in any format can be saved in .jpg / .jpeg format by using 'Save As' option in the File menu. Size can be adjusted by using crop and then resize option.

Procedure for uploading the documents

1) While filling in the Online Application Form the candidate will be provided with separate links for uploading Photograph, signature, left thumb impression and hand written declaration SSC/ SSLC/ 10th standard or equivalent certificate and certificate mentioned in Clause K (ix), **if applicable,**
2) Click on the respective link "Upload Photograph / signature / Upload left thumb impression / hand written declaration/certificate as mentioned in Clause K (ix) **– if applicable"**
3) Browse and Select the location where the Scanned Photograph / signature / left thumb impression / hand written declaration/ SSC/ SSLC/ 10th standard or equivalent certificate/ certificate as mentioned in clause K (ix)**– if applicable,** file has been saved.
4) Select the file by clicking on it
5) Click the 'Open/Upload'
6) If the file size and format are not as prescribed, an error message will be displayed.
7) Preview of the uploaded image will help to see the quality of the image. In case of unclear / smudged, the same may be re-uploaded to the expected clarity /quality.

Your Online Application will not be registered unless you upload your Photograph, signature, left thumb impression, hand written declaration, SSC/ SSLC/ 10th standard or equivalent certificate and certificate as mentioned in Clause K (ix) – if applicable, as specified.

Note:

(1) In case the face in the photograph or signature or left thumb impression or the hand written declaration/ SSC/ SSLC/ 10th standard or equivalent certificate/ certificate as mentioned in Clause K (ix) is unclear / smudged the candidate's application may be rejected.

(2) After uploading the Photograph / signature / left thumb impression / hand written declaration / SSC/ SSLC/ 10th standard or equivalent certificate/ certificate as mentioned in Clause K (ix) in the online application form, candidates should check that the images are clear and have been uploaded correctly. In case the photograph or signature or left thumb impression or the hand written declaration/ SSC/ SSLC/ 10th standard or equivalent certificate/ certificate as mentioned in Clause K (ix) is not prominently visible, the candidate may edit his/ her application and re-upload his/ her photograph or signature or left thumb impression or the hand written declaration or SSC/

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SSLC/ 10th standard or equivalent certificate or certificate as mentioned in Clause K (ix) prior to submitting the online application form.

(3) Candidate should also ensure that photo is uploaded at the place of photo and signature at the place of signature. If photo in place of photo and signature in place of signature is not uploaded properly, candidate will not be allowed to appear for the exam.

(4) Candidate must ensure that Photo to be uploaded is of required size and the face should be clearly visible.

(5) If the photo is not uploaded at the place of Photo, Admission for Examination will be rejected/denied. Candidate him/herself will be responsible for the same.

(6) Candidates should ensure that the signature uploaded is clearly visible and not smudged/ blurred.

(7) After registering online candidates are advised to take a printout of their system generated online application forms.

(8) The signature, left thumb impression and the hand written declaration should be of the applicant and not of any other person.

(9) If the Applicant's signature on the attendance sheet or Call letter, signed at the time of the examination, does not match the signature uploaded, the applicant will be disqualified.

(10) Signature / Hand written declaration in CAPITAL LETTERS shall NOT be accepted.

(11) Ensure that the photograph, signature, left thumb impression, hand written declaration SSC/ SSLC/ 10th standard or equivalent certificate and certificate as mentioned in Clause K (ix) are uploaded at the specified spaces only in the online application form.

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FORM- SC/ST

FORM OF CERTIFICATE TO BE PRODUCED BY A CANDIDATE BELONGING TO SCHEDULED CASTE OR SCHEDULED TRIBE IN SUPPORT OF HIS / HER CLAIM.

1.This is to certify that Sri / Smt / Kum*_____ son / daughter* of_____ of village / town* _____ in District / Division*_____of the State / Union Territory*_____belongs to the _____Caste/Tribe* which is recognized as a Scheduled Caste/ Scheduled Tribe* under :

@The Constitution (Scheduled Castes) Order, 1950 ;
@The Constitution (Scheduled Tribes) Order, 1950 ;
@The Constitution (Scheduled Castes)(Union Territories)Orders, 1951 ;
@The Constitution (Scheduled Tribes)(Union Territories)Order, 1951 ;

[as amended by the Scheduled Castes and Scheduled Tribes lists Modification) Order,1956; the Bombay Reorganisation Act, 1960; the Punjab Reorganisation Act 1966, the State of Himachal Pradesh Act, 1970, the North-Eastern Areas (Reorganisation)Act, 1971, the Constitution (Scheduled Castes and Scheduled Tribes) Order (Amendment) Act,1976]:

@The Constitution (Jammu and Kashmir) Scheduled Castes Order,1956 ;
@The Constitution (Andaman and Nicobar Islands) Scheduled Tribes Order, 1959
@The Constitution (Dadra and Nagar Haveli) Scheduled Castes Order, 1962 ;
@The Constitution (Dadra and Nagar Haveli) Scheduled Tribes Order, 1962 ;
@The Constitution (Pondicherry) Scheduled Castes Order 1964;
@The Constitution (Uttar Pradesh) Scheduled Tribes Order,1967;
@The Constitution (Goa, Daman and Diu) Scheduled Castes Order, 1968 ;
@The Constitution (Goa, Daman and Diu) Scheduled Tribes Order, 1968 ;
@The Constitution (Nagaland) Scheduled Tribes Order, 1970 ;
@The Constitution (Sikkim) Scheduled Castes Order, 1978 ;
@The Constitution (Sikkim) Scheduled Tribes Order, 1978 ;
@The Constitution (Jammu and Kashmir) Scheduled Tribes Order, 1989 ;

 # 2. Applicable in the case of Scheduled Castes / Scheduled Tribes persons, who have migrated from one State / Union Territory Administration.

This certificate is issued on the basis of the Scheduled Castes / Scheduled Tribes* Certificate issued to Shri / Smt / Kumari* _____Father /Mother* of Sri / Smt / Kumari*_____-_____of village / town_____in District/Division*_____of the State/Union Territory*_____ who belong to the_____ Caste / Tribe* which is recognized as a Scheduled Caste/Scheduled Tribe* in the State/Union

Territory*_____ issued by the _____[Name of the prescribed authority] vide their order No. _____ dated _____.

3.Shri/*Smt*/Kumari*_____and/or* his/her* family ordinarily reside(s) in village/town*_____ of_____ District / Division* of the State / Union Territory* of _____

Signature _____

****Designation _____**

Place: **[With seal of Office]**
Date : **State/Union Territory**

* Please delete the words which are not applicable.
@Please quote specific Presidential order.
Delete the paragraph which is not applicable.

Note : The term "Ordinarily resides" used here will have the same meaning as in Section 20 of the Representation of the Peoples Act, 1950.

List of authorities empowered to issue Caste / Tribe Certificates:

1. District Magistrate / Additional District Magistrate / Collector / Deputy Commissioner / Additional Deputy Commissioner / Deputy Collector/I Class Stipendiary Magistrate / City Magistrate/ Sub-Divisional Magistrate / Extra-Asst. Commissioner (not below the rank of 1st Class Stipendary Magistrate) / Taluka Magistrate / Executive Magistrate.
2. Chief Presidency Magistrate/ Additional Chief Presidency Magistrate / presidency Magistrate.
3. Revenue Officer not below the rank of Tehsildar.
4. Sub-Divisional Officers of the area where the candidate and / or his family normally resides.
5. Administrator / Secretary to Administrator/Development Officer (Lakshadweep Islands).

Note : The Certificate is subject to amendment/modification of Scheduled Castes and Scheduled Tribes lists from time to time, as per Government of India Guidelines.

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ATTENTION: The OBC (Non- creamy layer) certificate should be issued on or after 01.04.2026 till the date of interview.

FORM- OBC

OBC Certificate Format

FORM OF CERTIFICATE TO BE PRODUCED BY OTHER BACKWARD CLASSES APPLYING FOR APPOINTMENT TO POSTS, UNDER THE GOVERNMENT OF INDIA

This is to certify that Sri / Smt. / Kum*_____ Son / Daughter* of Shri / Smt.* _____ of village/Town* _____ District/Division* _____ in the _____ State belongs to the _____ community which is recognized as a backward class under :

(i) Resolution No.12011/68/93-BCC(C) dated 10/09/93 published in the Gazette of India Extraordinary Part I Section I No.186 dated 13/09/93.
(ii) Resolution No.12011/9/94-BCC dated 19/10/94 published in the Gazette of India Extraordinary Part I Section I No.163 dated 20/10/94.
(iii) Resolution No.12011/7/95-BCC dated 24/05/95 published in the Gazette of India Extraordinary Part I Section I No.88 dated 25/05/95.
(iv) Resolution No.12011/96/94-BCC dated 09/03/96.
(v) Resolution No.12011/44/96-BCC dated 06/12/96 published in the Gazette of India Extraordinary Part I Section I No.210 dated 11/12/96.
(vi) Resolution No.12011/13/97-BCC dated 03/12/97.
(vii) Resolution No.12011/99/94-BCC dated 11/12/97.
(viii) Resolution No.12011/68/98-BCC dated 27/10/99.
(ix) Resolution No.12011/88/98-BCC dated 06/12/99 published in the Gazette of India Extraordinary Part I Section I No.270 dated 06/12/99.
(x) Resolution No.12011/36/99-BCC dated 04/04/2000 published in the Gazette of India Extraordinary Part I Section I No.71 dated 04/04/2000.
(xi) Resolution No.12011/44/99-BCC dated 21/09/2000 published in the Gazette of India Extraordinary Part I Section I No.210 dated 21/09/2000.
(xii) Resolution No.12015/9/2000-BCC dated 06/09/2001.
(xiii) Resolution No.12011/1/2001-BCC dated 19/06/2003.
(xiv) Resolution No.12011/4/2002-BCC dated 13/01/2004.
(xv) Resolution No.12011/9/2004-BCC dated 16/01/2006 published in the Gazette of India Extraordinary Part I Section I No.210 dated 16/01/2006.
(xvi) Resolution No.12011/9/2004-BCC dated 12/03/2007 published in the Gazette of India Extraordinary Part I Section I No.67 dated 12/03/2007.
(xvii) Resolution No.12015/2/2007-BCC dated 18/08/2010.
(xviii) Resolution No.12015/13/2007-BCC dated 08/12/2011.

Shri/Smt./Kum. _____ and/or his/her family ordinarily reside(s) in the _____ District/Division of _____State. This is also to certify that he/she does not belong to the persons/ sections (Creamy Layer) mentioned in column 3 of the Schedule to the Government of India, Department of Personnel & Training O.M. No.36012/22/93- Estt.[SCT], dated 08/09/93 which is modified vide O.M. No.36033/3/2004 Estt.(Res.) dated 09/03/2004, further modified vide O.M. No.36033/3/2004-Estt.(Res.) dated 14/10/2008 or the latest notification of the Government of India.

Dated :
District Magistrate /
Deputy Commissioner /
Competent Authority
Seal
***Please delete the word(s) which are not applicable.**

NOTE :

(a) *The term 'Ordinarily* resides' used here will have the same meaning as in Section 20 of the Representation of the People Act, 1950.
(b) The authorities competent to issue Caste Certificates are indicated below :
  (i) District Magistrate / Additional Magistrate / Collector / Deputy Commissioner / Additional Deputy Commissioner / Deputy Collector / 1st Class Stipendiary Magistrate / Sub-Divisional Magistrate / Taluka Magistrate / Executive Magistrate / Extra Assistant Commissioner (not below the rank of 1st Class Stipendiary Magistrate).
  (ii) Chief Presidency Magistrate / Additional Chief Presidency Magistrate / Presidency Magistrate.
  (iii) Revenue Officer not below the rank of Tehsildar and
  (iv) Sub-Divisional Officer of the area where the candidate and/or his family resides.

Note : **The prescribed proforma shall be subject to amendment from time to time as per Government of India Guidelines**.

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ATTENTION: The certificate should be valid for the year 2026-27 for the financial year 2025-26

FORM - EWS

Government of ……..

(Name & Address of the authority issuing the certificate)

INCOME & ASSET CERTIFICATE TO BE PRODUCED BY ECONOMICALLY WEAKER SECTIONS

(Prescribed proforma subject to amendment from time to time)

Certificate No. ……

Date : _____

VALID FOR THE YEAR ……

This is to certify that Shri/Smt./Kumari …….. son/daughter/wife of …….. permanent resident of …….. Village/Street …….. Post Office……. District…… in the State/Union Territory …… Pin Code ……. whose photograph is attested below belongs to Economically Weaker Sections, since the gross annual income* of his/her family** is below Rs. 8 lakh (Rupees Eight Lakh only) for the financial year His/her family does not own or possess any of the following assets*** :

I. 5 acres of agricultural land and above;

II. Residential flat of 1000 sq. ft. and above;

III. Residential plot of 100 sq. yards and above in notified municipalities;

IV. Residential plot of 200 sq. yards and above in. areas other than the notified municipalities

2. Shri/Smt./Kumari …… belongs to the …… caste which is not recognized as a Scheduled Caste, Scheduled Tribe and Other Backward Classes (Central List)

Signature with seal of Office ……
Name ……

Designation ……

Recent Passport size attested photograph of the applicant

*Note 1 : Income covered all sources i.e. salary, agriculture, business, profession, etc

Note 2 :The term **'Family" for this purpose include the person, who seeks benefit of reservation, his/her parents and siblings below the age of 18 years as also his/her spouse and children below the age of 18 years.

***Note 3 : The property held by a "Family' in different locations or different places/cities have been clubbed while applying the land or property holding test to determine EWS status.

NOTE :-

The Income and Asset Certificate issued 'by anyone of the following authorities in the prescribed format as given above shall only be accepted as proof of candidate's claim as 'belonging to EWS : -

(i) District Magistrate/Additional District Magistrate/ Collector/ Deputy Commissioner/Additional Deputy Commissioner/1st Class Stipendiary Magistrate/ Sub-Divisional Magistrate/ Taluka Magistrate/ Executive Magistrate/ Extra Assistant Commissioner,
(ii) Chief Presidency Magistrate/Additional Chief Presidency Magistrate/ Presidency Magistrate,
(iii)Revenue Officer not below the rank of Tehsildar and
(iv) Sub-Divisional Officer or the area where the candidate and/or his family normally resides.

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FORM-I

Certificate of Disability

(In cases of amputation or complete permanent paralysis of limbs or dwarfism and in cases of blindness)

(Prescribed proforma subject to amendment from time to time)

(NAME AND ADDRESS OF THE MEDICAL AUTHORITY ISSUING THE CERTIFICATE)

Recent passport size attested photograph (Showing face only) of the person with disability

Certificate No. : **Date :**

This is to certify that I have carefully examined

Shri/Smt./Kum. _____ son/wife/daughter of Shri _____ Date of Birth (DD / MM / YY) _____

Age _____ years, male/female _____ registration No. _____

permanent resident of House No._____ Ward/Village/Street _____ Post Office _____ District _____ State _____, whose photograph is affixed above, and am satisfied that :

(A) he/she is a case of :

- **locomotor disability**
- **Dwarfism**
- **Blindness**

(Please tick as applicable)

(B) The diagnosis in his/her case is _____

(A) He/She has _____% (in figure) _____ percent (in words) permanent locomotor disability/ dwarfism /blindness in relation to his/her _____ (part of body) as per guidelines (……number and date of issue of the guidelines to be specified)

2. The applicant has submitted the following documents as proof of residence :-

Nature of Document	Date of Issue	Details of authority issuing certificate

(Signature and Seal of Authorised Signatory of notified Medical Authority)

Signature/Thumb impression of the person in whose favour disability certificate is issued.

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FORM - II

Certificate of Disability

(In case of multiple disabilities)

(Prescribed proforma subject to amendment from time to time)

(NAME AND ADDRESS OF THE MEDICAL AUTHORITY ISSUING THE CERTIFICATE)

Recent PP size Attested Photograph (Showing face only) of the person with disability

Certificate No. : **Date :**

This is to certify that we have carefully examined

Shri/Smt./Kum. _____ son/wife/daughter of Shri _____ Date of Birth (DD / MM / YY) _____ Age _____ years, male/female _____ registration No. _____ permanent resident of House No._____ Ward/Village/Street _____ Post Office _____ District _____ State _____, whose photograph is affixed above, and am satisfied that :

(A) He/she is a Case of Multiple Disability. His/her extent of permanent physical impairment/disability has been evaluated as per guidelines ((……number and date of issue of the guidelines to be specified) for the disabilities ticked below, and is shown against the relevant disability in the table below :

Sr. No.	Disability	Affected Part of Body	Diagnosis	Permanent physical impairment/mental disability (in %)
1	Locomotor disability	@		
2	Muscular Dystrophy			
3	Leprosy cured			
4	Dwarfism			
5	Cerebral Palsy			
6	Acid Attack Victim			
7	Low vision	#		
8	Blindness	#		
9	Deaf	£		
10	Hard of Hearing	£		
11	Speech and Language Disability			
12	Intellectual Disability			
13	Specific Learning Disability			
14	Autism Spectrum disorder			
15	Mental-illness			
16	Chronic Neurological Conditions			
17	Multiple sclerosis			
18	Parkinson's disease			
19	Haemophilia			

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20	Thalassemia			
21	Sickle Cell disease			

(B) In the light of the above, his/her over all permanent physical impairment as per guidelines (……number and date of issue of the guidelines to be specified), is as follows :-

In figures :- _____ percent

In words :- _____ percent

2. This condition is progressive/non-progressive/likely to improve/not likely to improve.

3. Reassessment of disability is :

(i) not necessary,

Or

(ii) is recommended / after _____ years _____ months, and therefore this certificate shall be valid till (DD / MM / YY) ____ ____ ____

@ - e.g. Left/Right/both arms/legs

 # - e.g. Single eye

£ - e.g. Left / Right / both ears

4. The applicant has submitted the following documents as proof of residence :-

Nature of Document	Date of Issue	Details of authority issuing certificate

5. Signature and Seal of the Medical Authority

Name and seal of Member	Name and seal of Member	Name and seal of Chairperson

Signature/Thumb impression of the person in whose favour disability certificate is issued.

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FORM - III

Certificate of Disability

(In cases other than those mentioned in Form I and II)

(Prescribed proforma subject to amendment from time to time)

(NAME AND ADDRESS OF THE MEDICAL AUTHORITY ISSUING THE CERTIFICATE)

Recent passport size Attested Photograph (Showing face only) of the person with disability

Certificate No. : **Date :**

This is to certify that I have carefully examined

Shri/Smt./Kum. _____

son/wife/daughter of Shri _____ Date of Birth (DD / MM / YY) ____ ____ ____

Age _____ years, male/female _____Registration No. _____

permanent resident of House No._____ Ward/Village/Street _____ Post Office _____District _____ State _____, whose photograph is affixed above, and am satisfied that he/she is a Case of _____ disability. His/her extent of percentage physical impairment/disability has been evaluated as per guidelines (……number and date of issue of the guidelines to be specified) and is shown against the relevant disability in the table below :

Sr. No.	Disability	Affected Part of Body	Diagnosis	Permanent physical impairment/mental disability (in %)
1	Locomotor disability	@		
2	Muscular Dystrophy			
3	Leprosy cured			
4	Cerebral Palsy			
5	Acid Attack Victim			
6	Low vision	#		
7	Deaf	€		
8	Hard of Hearing	€		
9	Speech and Language Disability			
10	Intellectual Disability			
11	Specific Learning Disability			
12	Autism Spectrum disorder			
13	Mental-illness			

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14	Chronic Neurological Conditions			
15	Multiple sclerosis			
16	Parkinson's disease			
17	Haemophilia			
18	Thalassemia			
19	Sickle Cell disease			

(Please strike out the disabilities which are not applicable.)

2. The above condition is progressive/non-progressive/likely to improve/not likely to improve.

3. Reassessment of disability is :

(i) not necessary,

Or

(ii) is recommended / after _____ years _____ months, and therefore this certificate shall be valid till (DD / MM / YY) ____ ____ ____

@ - e.g. Left/Right/both arms/legs

 # - e.g. Single eye / both eyes

£ - e.g. Left / Right / both ears

4. The applicant has submitted the following documents as proof of residence:-

Nature of Document	Date of Issue	Details of authority issuing certificate

(Authorised Signatory of notified Medical Authority)
(Name and Seal)

Countersigned

{Countersignature and seal of the CMO/Medical Superintendent/Head of Government Hospital, in case the certificate is issued by a medical authority who is not a government servant (with seal)}

Signature/Thumb impression of the person in whose favour disability certificate is issued.

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PROFORMA - A

Form of Certificate applicable for Released/Retired Personnel
(Prescribed proforma subject to amendment from time to time)

It is certified that No. _____ Rank _____ Name _____ whose date of birth is _____ has rendered service from _____ to_____ in Army/Navy/Air Force.

2. He has been released from military services :

% a) on completion of assignment otherwise than

(i) by way of dismissal, or

(ii) by way of discharge on account of misconduct or inefficiency, or

(iii) on his own request, but without earning his pension, or

(iv) he has not been transferred to the reserve pending such release.

%b) on account of physical disability attributable to Military Service.

%c) on invalidment after putting in at least five years of Military service

3. He is covered under the definition of Ex-Serviceman (Re-employment in Central Civil Services and Posts) Rules, 1979 as amended from time to time.

Place: **Signature, Name and Designation of the Competent Authority****

Date: **SEAL**

% Delete the paragraph which is not applicable.

**** Authorities who are competent to issue certificate to Armed Forces Personnel for availing Age concessions are as follows :**

(a) In case of Commissioned Officers including ECOs/SSCOs: Army: Military Secretary Branch, Army HQrs., New Delhi; Navy : Directorate of Personnel, Naval HQrs., New Delhi; Air Force : Directorate of Personnel Officers, Air HQrs., New Delhi.

(b) In case of JCOs/ORs and equivalent of the Navy and Air Force : Army : By various Regimental Record Offices; Navy : CABS, Mumbai; Air Force : Air Force Records, New Delhi.

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PROFORMA - B

Form of Certificate for Serving Personnel
(Applicable for serving personnel who are due to be released within one year)
(Prescribed proforma subject to amendment from time to time)

It is certified that No. _____ Rank _____ Name _____ is serving in the Army/Navy/Air Force from _____.

2. He is due for release/retirement on completion of his specific period of assignment on or before 20.08.2027.

3. No disciplinary case is pending against him

Place: **Signature, Name and Designation of the Competent Authority ****

Date: **SEAL**

**** Authorities who are competent to issue certificate to Armed Forces Personnel for availing Age concessions are as follows :**

(a) In case of Commissioned Officers including ECOs/SSCOs: Army: Military Secretary Branch, Army HQrs., New Delhi; Navy : Directorate of Personnel, Naval HQrs., New Delhi; Air Force : Directorate of Personnel Officers, Air HQrs., New Delhi.

(b) In case of JCOs/ORs and equivalent of the Navy and Air Force : Army : By various Regimental Record Offices; Navy : CABS, Mumbai; Air Force : Air Force Records, New Delhi.

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PROFORMA - C

Undertaking to be given by serving Armed Force personnel who are due to be released within one year
(Prescribed proforma subject to amendment from time to time)

(1) **I understand that if selected on the basis of the recruitment/Examination to which this application relates, my appointment will be subject to my producing documentary evidence to the satisfaction of the Appointing Authority that I have been duly released/ retired/discharged from the Armed Forces and that I am entitled to the benefits admissible to Ex-Servicemen in terms of the Ex-Servicemen (Re-employment in Central Civil Service and Posts) Rules, 1979, as amended from time to time.**

(2) **I also understand that I shall not be eligible to be appointed to a vacancy reserved for Ex-serviceman in regard to the recruitment covered by this examination, if I have at any time prior to such appointment, secured any employment on the civil side (including Public Sector Undertaking, Autonomous Bodies/Statutory Bodies, Nationalised Banks, etc.), by availing of the concession of reservation of vacancies admissible to Ex-serviceman.**

Place :

Date : **Signature and Name of Candidate**

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PROFORMA - D

Form of Certificate applicable for Serving Armed Force Personnel who have already completed their initial assignment and are on extended assignment
(Prescribed proforma subject to amendment from time to time)

It is certified that No _____ Rank _____ Name _____ whose date of birth is _____ is serving in the Army/Navy/Air Force from _____

2. He has already completed his initial assignment of five years on _____ and is on extended assignment till _____

3. There is no objection to his applying for civil employment and he will be released on three months' notice on selection from the date of receipt of offer of appointment.

Place : **Signature, Name and Designation of the Competent Authority ****

Date : **SEAL**

**** Authorities who are competent to issue certificate to Armed Forces Personnel for availing Age concessions are as follows :**

(a) In case of Commissioned Officers including ECOs/SSCOs: Army: Military Secretary Branch, Army HQrs., New Delhi; Navy : Directorate of Personnel, Naval HQrs., New Delhi; Air Force : Directorate of Personnel Officers, Air HQrs., New Delhi.

(b) In case of JCOs/ORs and equivalent of the Navy and Air Force : Army : By various Regimental Record Offices; Navy : CABS, Mumbai; Air Force : Air Force Records, New Delhi.

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APPENDIX- I

Certificate for person with specified disability covered under the definition of Section 2 (s) of the RPwD Act, 2016 but not covered under the definition of Section 2(r) of the said Act, i.e. persons having less than 40% disability and having difficulty in writing.

This is to certify that, we have examined Mr/Ms/Mrs …… (name of the candidate), S/o / D/o ……, a resident of ……..…… (Vill/PO/PS/District/State), aged …… yrs, a person with …… (nature of disability/condition), and to state that he/she has limitation which hampers his/her writing capability owing to his/her above condition, He / She requires support of scribe for writing the examination.

2. The above candidate uses aids and assistive device such as prosthetics & orthotics, hearing aid (name to be specified) which is / are essential for the candidate to appear at the examination with the assistance of scribe.

3. This certificate is issued only for the purpose of appearing in written examinations conducted by recruitment agencies as well as academic institutions and is valid upto _____ (it is valid for maximum period of six months or less as may be certified by the medical authority).

Signature of Medical Authority

(Signature & Name)	(Signature & Name)	(Signature & Name)	(Signature & Name)	(Signature & Name)
Orthopedic/ PMR specialist	Clinical Psychologist/ Rehabilitation Psychologist/ Psychiatrist/ Special Educator	Neurologist (if available)	Occupational therapist (if available)	Other Expert, as nominated by the Chairperson (if any)
(Signature & Name)				
Chief Medical Officer / Civil Surgeon / Chief District Medical Officer …… Chairperson				

Name of Government Hospital / Health Care Centre with Seal

Place :

Date :

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APPENDIX II

Letter of Undertaking by the person with specified disability covered under the definition of Section 2 (s) of the RPwD Act, 2016 but not covered under the definition of Section 2(r) of the said Act, i.e. persons having less than 40% disability and having difficulty in writing

I, _____, a candidate with _____ (nature of disability/condition) appearing for the _____(name of the examination) bearing Roll No. _____ at _____ (name of the centre) in the District _____, _____(name of the State). My educational qualification is _____.

2. **I do hereby state that _____ (name of the scribe) will provide the service of scribe for the undersigned for taking the aforementioned examination.**

3. **I do hereby undertake that his/her qualification is _____. In case, subsequently it is found that his qualification is not as declared by the undersigned and is beyond my qualification. I shall forfeit my right to the post or certificate/diploma/degree and claims relating thereto.**

(Signature of the candidate)

Place:

Date:

Note: The prescribed proforma shall be subject to amendment from time to time as per Government of India Guidelines.

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